

Curriculum Structure and Content

Academic Batch: 2022-2025

**Bachelor of Business Administration** 



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**Vision and Mission Statements of the KLE Technological University** 

#### Vision

KLE Technological University will be a national leader in Higher Education –recognised globally for innovative culture, outstanding student experience, research excellence and social impact.

#### Mission

KLE Technological University is dedicated to teaching that meets highest standards of excellence, generation and application of new knowledge through research and creative endeavours.

The three-fold mission of the University is:

- To offer undergraduate and post-graduate programs with engaged and experiential learning environment enriched by high quality instruction that prepares students to succeed in their lives and professional careers.
- To enable and grow disciplinary and inter-disciplinary areas of research that build on present strengths and future opportunities aligning with areas of national strategic importance and priority.
- To actively engage in the Socio-economic development of the region by contributing our expertise, experience and leadership, to enhance competitiveness and quality of life.

As a unified community of faculty, staff and students, we work together with the spirit of collaboration and partnership to accomplish our mission.



**Vision and Mission Statements of the Department/School** 

#### **Vision**

A business school of national repute by achieving excellence through teaching—learning, research and impacting society

#### Mission

To impart quality management education that caters to socio-economic development of the region

To provide scholarly learning environment that enables students and staff to achieve personal and professional growth

To contribute to the body of knowledge in management science

To positively impact the society by upholding the values of KLE Society



Consolidated View of Program Educational Objectives (PEOs) / Program Outcomes (POs) and Program-Specific Objectives (PSOs)

Program Educational Objectives (PEO)	Program Outcomes (PO)
Apply management concepts and frame works to make effective decisions in complex situations.	An ability to understand management theories and practices
Apply appropriate quantitative and qualitative techniques in solving business problems	Ability to analyze and communicate Political, Economical, Social, Legal and Technological aspects of business/entrepreneurship
Acquire the ability to engage in independent and life -long learning in the context of professional and community	issues and identify possible solutions
Practice social, ethical and moral principles in professional and personal life.	An ability to showcase creativity and demonstrate critical thinking skills and orient towards research
	Illustrate leadership, teamwork, communication and interpersonal skills.
	An ability to use Information Technology
	An ability to practice ethics and values and be human
	An ability to engage in lifelong learning

### **Curriculum Overall**

Semes	ster			Total Prog	gram Credits: 135	credits
	ı	II	III	IV	V	VI
	Introduction to Indian Business Environment 21MBAC101	Business Statistics 21MBAC106	Financial Management 21MBAC201	Operations Management 21MBAC205	Quality Management 21MBAC301	Family Business 21MBAC304
	Principles of Management 21MBAC102	Business Mathematics 21MBAC107	Human Resource Management 21MBAC202	Organizational Behavior 21MBAC206	Legal Environment and IPR 21MBAC302	International Business Environment 24MBAC302
ope	Management Accounting 21MBAC103	Business Economics 21MBAC108	Marketing Management 21MBAC203	Business Taxation 21MBAC207	Technology for Business 21MBAC303	Elective - III (Marketing, HR &Finance)
Course with course code	Entrepreneurshi p 21MBAC104	Environmental Studies 21MBAC109	Research Methodology 22MBAC201	Project Management 21MBAC208	Vocational – I Supply Chain Management 24MBAC301	Elective - IV (Marketing, HR &Finance)
Course	English - I 21MBAC105	English – II 21MBAC110	Tally and Advanced excel 21MBAP201	Indian Constitution 21MBAC209	Elective – I (Marketing, HR &Finance)	Vocational - II Event Management 21MBAP303
	Introduction to Ms Office 21MBAP101	Business Communication 21MBAP104	Small Business Management 21MBAP202	Digital Marketing 21MBAC204	Elective – II (Marketing, HR & Finance)	Internship 24MBAP301
	Balake Kannada -l 21MBAP102	Self Development 21MBAP105	Web Design 21MBAP203	Sports and Yoga 21MBAP207	Ethics & Self Awareness 21MBAP304	
	Adalitha Kannada – I 21MBAP103	Entrepreneurship Project 21MBAW101		Industry Internship 21MBAI201		
Cred its	23	25	23	25	20	19



# Bachelor of Business Administration <u>Curriculum Structure</u> I Year BBA

#### Semester I

SI.	Code	Course	L-T-P	Credits	Contact	ISA	ESA	Total	Exam
No.	3000	304.00		G. Cuito	Sessions	Marks	Marks	Marks	Duration
1	21MBAC101	Introduction to Indian	4-0-0	4	4	50	50	100	3 hours
	ZIMBACIOI	<b>Business Environment</b>	4-0-0	4	4	30	30	100	3 110u13
2	21MBAC102	Principles of Management	3-0-1	4	5	50	50	100	3 hours
3	21MBAC103	Management Accounting	3-0-1	4	5	50	50	100	3 hours
4	21MBAC104	Entrepreneurship	2-0-1		4	50	50	100	3 hours
4	ZIMBACI04	Development	2-0-1	3	4	30	30	100	3 110u13
5	21MBAC105	English - I	3-0-0	3	3	50	50	100	3 hours
6	21MBAP101	Introduction to Ms Office	1-0-1	2	3	100		100	
7	21MBAP102	Balake Kannada –I	2-0-1	3	4	100		100	
	21MBAP103	Adalitha Kannada – I	2-0-1	3	4	100		100	
		Total	18-0-5	23					

• Introduction to Ms Office (21MBAP101), Balake Kannada- I (21MBAP102) and Adalitha Kannada – I (21MBAP103) courses will have In Semester Assessment (ISA) only

#### Semester II

SI.	Code	Course	L-T-P	Credits	Contact	ISA	ESA	Total	Exam
No.	Code	Course	L-I-P	Credits	Sessions	Marks	Marks	Marks	Duration
1	21MBAC106	Business Statistics	3-0-1	4	5	50	50	100	3 hours
2	21MBAC107	Business Mathematics	3-1-0	4	5	50	50	100	3 hours
3	21MBAC108	Business Economics	4-0-0	4	4	50	50	100	3 hours
4	21MBAC109	Environmental Studies	1-0-1	2	3	50	50	100	1.5 hours
5	21MBAC110	English – II	3-0-0	3	3	50	50	100	3 hours
6	22MBAP101	Business Communication	2-0-1	3	4	100		100	
7	21MBAP105	Self Development	0-0-2	2	4	100		100	
8	21MBAW101	Entrepreneurship Project	0-0-3	3	6	100		100	
		Total	16-1-8	25					

Business Communication (22MBAP101), Self Development (21MBAP105) and Entrepreneurship Project (21MBAW101) courses will have In Semester Assessment (ISA) only.



#### **II Year BBA**

#### Semester III

SI.	Code	Course	1.70	L-T-P Credits	Contact	ISA	ESA	Total	Exam
No.	Code	Course	L-1-P	Credits	Sessions	Marks	Marks	Marks	Duration
1	21MBAC201	Financial Management	4-0-0	4	4	50	50	100	3 hours
2	21MBAC202	<u>Human Resource</u>	3-0-1	4	5	50	50	100	3 hours
		<u>Management</u>			_				
3	21MBAC203	Marketing Management	3-0-1	4	5	50	50	100	3 hours
4	22MBAC201	Research Methodology	3-0-0	3	3	50	50	100	3 hours
5	21MBAP201	Tally and Advanced excel	1-0-1	2	3	100		100	
6	21MBAP202	Small Business Management	1-0-2	3	5	100		100	
7	21MBAP203	Web Design	2-0-1	3	4	100		100	
		Total	17-0-6	23					

• Tally and Advanced excel (21MBAP201) and Small Business Management (21MBAP202), and Web design (21MBAP203) courses will have In Semester Assessment (ISA) only.

#### **Semester IV**

SI. No.	Code	Course	L-T-P	Credits	Contact Sessions	ISA Marks	ESA Marks	Total Marks	Exam Duration
1	21MBAC205	Operations Management	3-0-1	4	5	50	50	100	3 hours
2	21MBAC206	Organizational Behavior	3-0-1	4	5	50	50	100	3 hours
3	21MBAC207	Business Taxation	4-0-0	4	4	50	50	100	3 hours
4	21MBAC208	Project Management	3-0-0	3	3	50	50	100	3 hours
5	21MBAC209	Indian Constitution	2-0-0	2	2	50	50	100	3 hours
6	21MBAC204	Digital Marketing	2-0-1	3	4	50	50	100	3 hours
7	21MBAP207	Sports& Yoga	0-0-2	2	4	100		100	
8	21MBAI201	Industry Internship	0-0-3	3	6	100		100	
		Total	17-0-8	25		·			

• Sports & Yoga(21MBAP207) and Industry Internship (21MBAI201) courses will have In Semester Assessment (ISA) only.

#### III Year BBA

#### Semester V

SI.	Code	Course	L-T-P	Credits	Contact	ISA	ESA	Total	Exam
No.	Code	Course	L-1-P		Sessions	Marks	Marks	Marks	Duration
1	21MBAC301	Quality Management	4-0-0	4	4	50	50	100	3 hours
2	21MBAC302	Legal Environment and IPR	3-0-0	3	3	50	50	100	3 hours
3	21MBAC303	Technology for Business	2-0-1	3	4	50	50	100	3 hours
4	24MBAC301	Vocational – I	3-0-0	3	3	50	50	100	3 hours
4		Supply chain management							
5	XXMBAEXXX	Elective – I	3-0-0	3	3	50	50	100	3 hours
)		(Marketing, HR &Finance)							
6	XXMBAEXXX	Elective – II	3-0-0	3	3	50	50	100	3 hours
		(Marketing, HR & Finance)							
7	21MBAP304	Ethics & Self Awareness	1-0-0	1	1	100		100	
							_		
		Total	19-0-1	20					

Ethics & Self Awareness (21MBAP304) course will have In Semester Assessment (ISA) only.

#### Semester VI

SI.	Code	Course	L-T-P	Credits	Contact	ISA	ESA	Total	Exam
No.	Code	Course	L-1-P	Credits	Sessions	Marks	Marks	Marks	Duration
1	21MBAC304	Family Business	3-0-0	3	3	50	50	100	3 hours
2	24MBAC302	International Business Environment	3-0-0	3	3	50	50	100	3 hours
3	24MBAC303	Analytics for Business	2-0-0	2	2	50	50	100	3 hours
4	XXMBAEXXX	Elective - III (Marketing, HR &Finance)	3-0-0	3	3	50	50	100	3 hours
5	XXMBAEXXX	Elective - IV (Marketing, HR &Finance)	3-0-0	3	3	50	50	100	3 hours
6	21MBAP303	Vocational - II Event Management	0-0-2	2	4	100		100	
7	24MBAP301	Internship	0-0-3	3	6	100		100	
		Total	14-0-5	19					

• Event Management (21MBAP303) and Internship (24MBAP301) courses will have In Semester Assessment (ISA) only

### DSE -I, II & III, IV

HR Specialization	Marketing Specialization	Finance Specialization
HR Planning and Talent	Sales and	Security Analysis and
Acquisition	Distribution	Portfolio Management
·	Management	
Industrial and Labour Law		Advanced Financial
	Integrated Marketing	Management
	Communication	
Performance and	International Marketing	International Finance
Compensation Management		Management
	Consumer Behavior	
Training and		Risk management
Development		



#### **Bachelor of Business Administration**

#### **Curriculum content**

#### Semester I

Course Code: 21MBAC101	Course	Title:	Intr	oduction	to	Indian	Business
	Environ	ment	-				
L-T-P: <b>4-0-0</b>	Credits:	4		Contact F	lrs: <b>0</b> 4	Session	s/week
ISA Marks: 50	ESA Mar	ks: <b>50</b>		Total Ma	rks: <b>10</b>	00	
Teaching Hrs: <b>50hrs</b>				Exam Dui	ation	: 3 hrs	
С	ourse Cor	ntent					
Parti	culars						Hours
Module 1:							07 hrs
Environment:							
Meaning, concept & scope of environment Business & its environment for effective performance, micro environmental and macro environmental factors, Indian economy-its main features, macro environment- Economic consideration, political & government setup, socio cultural factors, social responsibility of business towards employee, community share holders consumers, business & economy; meaning of business economy, Types of Economies-free, capitalization, socialistic, socialistic & mixed economy.							
Module 2:							07 hrs
Political Environment: Environmental analysis- stages, approaches & Techniques to environmental analysis, Benefits of environmental analysis, Functions of State, classification of functions of state, Economic roles of the government, government and legal environment, economic roles of government of India, the constitutional environment.  Economic Environment: Nature of economy, structure of the economy, economic policies, economic conditions, per capita income.							
Module 3:							06 hrs
Social Environment: Business and society, organizational behavior, other social/cultu, Social orientations of business, factors af Indian Situations- social involvement.  Technological Environment: Concept and regulation of foreign investment and cotechnological followership, technology technological dynamics, time lags in technological	ral factors fecting so significan ollaboration and com	s, social orince of teach	l resp entat echnolo hnolo	onsibility tion, Soci plogical e pgical lea	of bu al Aud nviron dersh	dit, the nment, ip and	
Module 4:							10 hrs
Economic Growth & Development – Mea economic growth, impact of circular flow scale business. Role of foreign Investment degree of foreign investments, Govt. policy cycle, Inflation - Meaning, causes& Meas spiral, Role of FDI & FII, Concept of GDP, G	of money ts, private y, event ch ures to cl	y on bu foreignanges,	sines n inve Busi	s, large s estment l ness & La	cale 8 imitat w _ B	& small tions &	



Module 5:	10 hrs
Multinational – Definition, Investment motives, Benefits, Demerits, Recent trends,	
Multinational in India- Introduction, public, private joint & co-operative sectors,	
village, small & ancillary industry, MRTP, FERA, Monetary, & fiscal policy, Money &	
Capital market. Financial Institutions - an overview. International Trade Theories.	
Module 6:	10 hrs
Global environment: Meaning and nature of globalization, Manifestation of	
globalization, Benefits from multinational companies, factors influencing globalization,	
Steps towards globalization, globalization in India, effects of globalization, Impact of	
technology on globalization. modes of going global, Functions of world trading	
organization, Difference, between GATT and WTO, WTO,	
Structure implication for India.	
References:	

- Economic Environment of Business by M. Ashikary, Sultan Chand and Sons
- Business Environment by Francis Cherrinulam, Himalaya Publishing House



Course Code: 21MBAC102	Course Title: Princ	iples of Management	
L-T-P: <b>3-0-1</b>	Credits: 4	Contact Hrs: 05 Session	s/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: 40hrs		Exam Duration: 3 hrs	
	Course Content		
Part	iculars		Hours
Module 1:			08 hrs
Nature and Functions of Management: Im	•		
Management, Management Functions or			
Manager, Levels of Management, Manage	· · · · · · · · · · · · · · · · · · ·		
Administrations, Management- A Science		nent-A Profession?	
Professional Management vs. Family Man	agement.		
Module 2:			09 hrs
Management Theory: Approaches to man			
modern; Contributors to management the	•	*	
and Administrative theory, Mayo and Hav	vthrone Experiments		
Module 3:	ria Craffia a a al La	ultur Blandton	08 hrs
Function of management: Planning, Directing, Staffing and Leading :Planning:			
Meaning, Process, Types, Principles, Significance, Limitations, Strategic Planning –			
meaning and process, MBO – meaning, process and requirements for implementation. Organizing – Meaning & Process of Organizing. Staffing – Concept,			
types & Importance. Leading-meaning, concept, different type and approaches of			
leadership.	neept, unterent type	and approaches of	
Module 4:			09 hrs
Organization Design and Structure: Org	zanization – Meanir	ng. Process. Principles:	051113
Organization structure – Determinants		_	
project, matrix and committees; Formal a			
<ul> <li>Meaning and Bases; Span of Control – I</li> </ul>		•	
Responsibility and Accountability; Delega	-	-	
Decentralization – Meaning; Degree			
delegation and decentralization.			
Module 5:			06 hrs
Coordination, Controlling and Decision	making: Co-ordina	ation: Concept of co-	
ordination, need for co-ordination, prin	·	•	
ordination. Decision Making: Meaning,	• •		
Limitations, Models – Rational economic			
Controlling – Meaning; Steps; Types; Tech	niques; Significance;	Limitations.	

#### Reference:

- P C Tripathi and P N Reddy, Principles of Management, The McGraw-Hill Companies
- Massie JI, Essentials of Management, Prentice Hall of India.
- Drucker PF, The Practice of Management, Allied Publishers.
- Robbins SP and Mary Coulter M, 2007, Management, 9th Edition, Prentice Hall of India.
- Weihrich H and Koontz H, 2004, Management: A Global Perspective, 11th EdnMHE.
- Certo SC and Certo ST, Modern Management, 9th edition, Prentice Hall.



Course Code: 21MBAC103	Course Title: Mana	agement Accounting	
L-T-P: <b>3-0-1</b>	Credits: 4	Contact Hrs: <b>05 Session</b> s	s/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: 40hrs		Exam Duration: 3 hrs	
	Course Content		
Part	iculars		Hours
Module 1:			06 hrs
Introduction to Accounting:			
Meaning of Accounting, Accounting as		-	
Accounting, Role of Accounting, Basic			
Accounting Principles (GAAP), Basic Accou	inting Concepts, Acc	ounting Standards.	
Module 2:			07 hrs
Recording of Transactions:			
Business Transactions and Source Docum			
Credit, Books of Original Entry, The Ledg		-	
Their Information Requirements, Dist		•	
Depreciation, Need for Depreciation, Strai	ght Line Method and	Written Down Method	
of depreciation.			07.1
Module 3: Financial Statements:			07 hrs
Stakeholders and Their Information Req	uiromonts Distincti	an hotwoon Canital and	
Revenue, Trading and Profit and Loss Acco	·	· ·	
	unt, Operating From	t (LDIT), balance sneet.	12 hrs
Module 4:			12 1113
Analysis of Financial Statements:			
Objectives of Analysis of Financial	•	· ·	
advantages, limitations, Types of ratios-Lie	quidity, Solvency, Ac	tivity, Profitability.	
Module 5:			08 hrs
Not-for-Profit Organization and Partnersh			
Meaning and Characteristics of Not-for-	•	G	
Not-for-Profit Organizations, Nature of Par	• •	•	
of Partnership Accounts, Modes of Reco		*	
Admission of a New Partner, New Profit Sh	iaring Katio, Dissolut	ion of Partnership.	

#### References

- R. Narayanaswamy, *Financial Accounting: A Managerial Perspective*, 3rd edn, Prentice Hall of India.
- N. Ramachandran and Ram Kumar Kakani, *Financial Accounting for Management*, 1st edn, TMH Publications.
- Ashish K Bhattacharya, *Financial Accounting for Business Managers*, 3rd edn, Prentice Hall of India.



Course Code: 21MBAC104	Course Title: Entre	Course Title: Entrepreneurship Development	
L-T-P: <b>2-0-1</b>	Credits: 3	Contact Hrs: <b>04 Session</b>	s/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: 28hrs		Exam Duration: 3 hrs	
	Course Content	•	
P	articulars		Hours
Module 1:			06 hrs
Entrepreneurship and the Entreprer	neurial Mind-Set: Defi	nition of Entrepreneur,	
Entrepreneurship, Innovation, Invent	ion, Creativity, Busine	ess Idea, Opportunities	
through change. Concept and Need o	f entrepreneurship Dev	elopment in the Indian	
context, entrepreneurial traits, types a	and significance in toda	y's context, functions of	
successful entrepreneurs, the import	cance of entrepreneurs	s in economic growth,	
Entrepreneurship as a career.			
Module 2:			07 hrs
Evolution and Theories of Entrepren	eurship: Innovation Th	eory by Schumpeter &	
Imitating, Theory of High Achieven	nent by McClelland,	X-Efficiency Theory by	
Leibenstein, Theory of Profit by Knig	ht, Theory of Social ch	ange by Everett Hagen,	
Effectuation theory of entrepreneursh	ip, A positive theory of	social entrepreneurship	
by Santos.			
Module 3:			08 hrs
Venture Process: Opportunity sens	sing and idea gene	ration, Environmental	
assessment, marketing plan, organizati	onal plan and financial <sub>I</sub>	olan, Sources of finance	
and financial planning, business plan, e	entrepreneurial growth	strategies, franchising,	
stalling, sickness and revival, and exitir	ng the venture.		
Module 4:			07 hrs
Emerging trends in entrepreneurship	and contemporary issu	ies and practices: Rural	
entrepreneurship, Social entrepreneur	ship, family business an	d entrepreneurship, and	
technology-driven entrepreneurship. E	thical and Environment	al challenges.	
References:			

#### **References:**

- Hisrich, Robert D; Peters, Michael P and Shepherd, Dean A, Entrepreneurship, Tata McGraw
   Hill Publishing Company Limited
- Bagchi, Subroto, *The-High Performance Entrepreneurs* Penguin Books International Private Limited, New Delhi
- Kuratko F Donald & Hodgetts M Richard, *Entrepreneurship a Contemporary Approach*, The Dryden Press.
- Robert A Baron and Scott A Shane, *Entrepreneurship A Process Perspective*, Thomson South Western.
- David H. Holt, Entrepreneurship: New Venture Creation, Prentice Hall of India 2002
- Raj Shankar, Entrepreneurship Theory & Practice, Vijay Nicole Imprints Pvt Ltd



Course Code: 21MBAC105	Course Title: Eng	lish -I	
L-T-P: <b>3-0-0</b>	Credits: 3	Contact Hrs: 03 Session	s/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: 40hrs		Exam Duration: 3 hrs	
	Course Content		
	Particulars		Hours
Grammar			08 hrs
<ul> <li>Overview of English Gramma</li> </ul>	r		
<ul> <li>Parts of speech</li> </ul>			
<ul> <li>Tenses &amp; Verb Structures</li> </ul>			
<ul> <li>Articles</li> </ul>			
<ul> <li>Prepositions</li> </ul>			
<ul> <li>Voices (Passive &amp; Active)</li> </ul>			
<ul> <li>Direct and Indirect speech</li> </ul>			
<ul> <li>Punctuations &amp; Capitalization</li> </ul>	ı		
<ul> <li>Typical mistakes by Non-Eng</li> </ul>	lish Speaking Individuals		
Module 2 : Vocabulary & Orthograp	hy		08 hrs
<ul> <li>Confusable Words</li> </ul>			
<ul> <li>One Word Substitutes</li> </ul>			
<ul> <li>Acronyms</li> </ul>			
<ul> <li>Synonyms &amp; Antonyms</li> </ul>			
<ul> <li>Homophones</li> </ul>			
<ul> <li>Eponyms</li> </ul>			
<ul><li>Idioms &amp; Phrases</li></ul>			
<ul> <li>Plurals</li> </ul>			
<ul> <li>Prefix &amp; Suffix</li> </ul>			
<ul> <li>Etymology</li> </ul>			
Module 3: Composition			08 hrs
<ul> <li>Paragraph Writing</li> </ul>			
<ul> <li>Essay Writing</li> </ul>			
Module 4: Correspondence			08 hrs
<ul> <li>Format of Letter Writing</li> </ul>			
<ul> <li>Types of letters –General For</li> </ul>			
Condolences & Official Lette	rs – Covering Letters; Ap	plications	
• E-mails			
Module 5: Reading Skill			08 hrs
<ul> <li>Gathering ideas and informa</li> </ul>	_	_	
and information Interpreting		g the text, to understand	
what a text does, to underst	and what a text means		



Course Code: 21MBAP101	Course Title: Introd	duction to MS Office	
L-T-P: <b>1-0-1</b>	Credits: 2	Credits: 2 Contact Hrs: 03 Sessions/w	
ISA Marks: 100	ESA Marks:	Total Marks: 100	
Teaching Hrs: 14hrs		Exam Duration:	
С	ourse Content		
Parti	culars		Hours
Information Technology: Introduction, New Developments, Info Application of IT in Business  MS - Word: Creating and editing files, basic formatting printing, file management global search merging files with mail merge, checking contents.	g and text enhancenes & substitutions,	nent, block operations, special print features	14 hrs
MS - Excel: Concepts of spreadsheet, building a conditional calculations and inbuilt function Capabilities of spreadsheet package to management & interfacing spreadsheets with the condition of	ns; printing workshed to display and pr	ets; using graph plotting int graphs; database	

#### MS - PowerPoint:

creating customized menus with macros

Creation of new slides; Slides from templates; Animation effects; Inserting objects in the slides; Creating hyperlinks; embedding audio/video files , MS- Access

#### References

- Joseph A. Brady and Ellen F Monk, (2007) Problem Solving Cases in Microsoft and Excel, Fourth Annual Edition, Thomson Learning.
- Rajaraman, V., (2009) Introduction to Information Technology, Prentice Hall of India.
- ITL, ESL, (2005) Introduction to Infotech, 1st edition, Pearson Education.
- Goyal, Anita, (2010) Computer Fundamentals, 1st Edition, Pearson Education.



#### Balake Kannada-I

 Course Code:
 21MBAP102
 Course Title:
 Balake Kannada-I

 L-T-P:
 2-0-1
 Credits:
 3
 Contact Hrs:
 04 Sessions/week

 ISA Marks:
 100
 ESA Marks:
 Total Marks:
 100

 Teaching Hrs:
 28 hrs
 Exam Duration:
 NA

#### 1. ವರ್ಣಮಾಲೆ

- Introducing each other Personal Pronouns, Possessive, forms Interrogative words.
- ಅ. ನಾವು ಮತ್ತು ಭಾಷೆ ಬ. ಅಕ್ಷರಗಳಿಂದ ಪದಗಳು
- 2. Introducing each other personal Pronouns Possessive forms, Yes/No Type Interrogative.
- 3. About Ramayana. Possessive forms of nouns debitive question, Relative nouns
- 4. Helping verbs "Iru and Iralla" corresponding future and negative verbs
- 5. Enquiring about college Qualitative and quantitative adjectives.
- 6. Vegetable Market Dative Case. Case, basic numerals.
- 7. In a cloth shop Color Adjectives, defective verbs.
- 8. Plan to go for a picnic Imperative, permissive and hortative
- 9. Enquiring about one's family Verb iru and corresponding negation

ಕ್ಷನ್ನಡ ಚಿತ್ರಪಟಗಳಲ್ಲಿನ ಅಕ್ಷರಗಳನ್ನು ಗುರುತಿಸಿ ಓದಿ. ದಿನಪತ್ರಿಕೆ ಓದುವ ಹವ್ಯಾಸ ಸಂವಹನ ಮಾಧ್ಯಮದ ಭಾಗ್ಯ ಪರಿಚಯ.

- 10. <u>ಅಕ್ಷರ ಜ್ಞಾನದಿಂದ ಪದಸಂಪತ್ತು ಹೆಚ್ಚಿಸಿ (ಸ್ನೇಹಿತ, ತರಕಾರಿ, ದೋಸ, ತಿಂಡಿ, ನಿದ್ದ</u>ೆ, <u>ಬಿಸಿ ಬೇಳ, ಆಕಾಶ</u>, <u>ಓದು</u> ಇತ್ಯಾದಿ ನಿತ್ಯ ಬಳಕೆಯ ಪದಗಳಿಂದ ವಾಕ್ಯರಚನೆ ಮತ್ತು ೨೫ ರಿಂದ ೫೦ ಪದಗಳ ಕಿರು ಲೇಖನ ರಚನೆ)
- 11. Do's and Don'ts in learning kannada language
- 12. ಸಂಭಾಷಣೆಯಲ್ಲಿ ದಿನೋಪಯೋಗಿ ಕನ್ನಡ ಪದಗಳು.

28 Hrs



#### **Adalitha Kannada-I**

Course Code: 21MBAP103
L-T-P: 2-0-1
Credits: 3
Contact Hrs: 04 Sessions/week
ISA Marks: 100
Teaching Hrs: 28 hrs
Course Title: Adalitha Kannada-I
Contact Hrs: 04 Sessions/week
Total Marks: 100
Exam Duration: NA

- 1. ವರ್ಣಮಾಲ್ಗೆ
- 2. ಸಂಯುಕ್ತಾಕ್ಷರ, ತತ್ತಮ ತತ್ತಮ ತದ್ದವ
- 3. ಕನ್ನಡ ಭಾಷೆ ಸಂಕ್ಷಿಪ್ತ ವಿವರಣೆ
- 4. ಸಮಾನಾರ್ಥಕ್ಕ ನಾನಾರ್ಥಗಳು
- 5. ಬಾಷಾ ಪ್ರಯೋಗದಲ್ಲಾಗುವ ಲೋಪದೋಷಗಳು ಮತ್ತು ಅವುಗಳ ನಿವಾರಣೆ
- 6. ಲ್ಲೇಖನ ಚಿಹ್ನೆಗಳು
- 7. ಜೀವನ ಚರಿತ್ಮೆ / ಕಥೆ
- 8. ನುಡಿಗಟ್ಟು, ದ್ವಿರುಕ್ತ, ಜೋಡುನುಡಿ
- 9. ಜೀವನ ಚರಿತ್ರ ವರಕವಿ ದ ರಾ ಬೇಂದ್ರೆ
- 10. ಪದ್ಯ (ಹಾಚೇವು ಕನ್ನಡದ ದೀಪ)
- 11. ಚಟುವಟಿಕೆಗಳು

12. <u>ವಯಕ್ಕಿಕ ಪತ್ರಗಳು</u> **28 <u>Hrs</u>** 



#### Semester II

Course Code: 21MBAC106	Course Title: Bus	iness Statistics	
L-T-P: <b>3-0-1</b>	Credits: 4	Contact Hrs: <b>05 Session</b>	s/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: <b>40hrs</b>		Exam Duration: 3 hrs	
	Course Content		
Par	ticulars		Hours
Module 1:			08 hrs
Introduction to Statistics – Origin, mealimitations of statistics, Science or Art	•	•	
presentation of data, Sources and metho			
Module 2:			06 hrs
Principles of data classification, Tabula	ition of data, Freq	uency Distributions and	
measures of central tendency – Frequen	cy Distribution and	graphic representation of	
frequency distributions.			
<b>Module 3:</b> Measures of Central Tendency Mean, Mode and Median Measures of Va			08 hrs
Module 4:			12 hrs
Correlation and Regression Analysis: In Simple linear regression model and coef Significance and types of correlation, diagram, Karl Pearson coefficient of corresquares.	ficients of regression Methods of Correl	on. Correlation Analysis – ation analysis – Scatter	
Module 5:			06 hrs
Time series Analysis – Introduction, Util	ity of time series a	nalysis, Components and	
analysis of time series. Measuring Trends	of time series, mov	ing averages and method	
of least squares.			
Reference Rooks:			<u> </u>

#### **Reference Books:**

- Lewin and David S Rubin, *Statistics for Management*, 7<sup>th</sup> edition, Pearson.
- ND Vohra, "Business Statistics", TMH Publication, 2017.
- JK Sharma, "Business Statistics", Pearson Publication, 2017.



Course Code: 21MBAC107	Course Title: Busi	Course Title: Business Mathematics	
L-T-P: <b>3-1-0</b>	Credits: 4	Contact Hrs: <b>05 Session</b>	s/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: <b>40hrs</b>		Exam Duration: 3 hrs	
	Course Content	•	
P	articulars		Hours
Module 1:			08 hrs
Ratio, Proportion and Percentage:			
Ratio- Definition, Continued Ratio, Inv	erse Ratio, Proportion	n, Continued Proportion,	
Direct Proportion, Inverse Proportion	, Variation, Inverse V	ariation, Joint Variation,	
Percentage Meaning and Computation	s of Percentages .		
Module 2:			08 hrs
Profit And Loss:			
Terms and Formulae, Trade discount,	Cash discount, Proble	ems involving cost price,	
Selling Price, Trade discount and Cas	sh Discount. Introduct	ion to Commission and	
brokerage, Problems on Commission a	nd brokerage.		
Module 3:			08 hrs
Interest Calculation:			
Simple Interest, Compound interest (re	ducing balance & Flat	Interest rate of	
interest), Equated Monthly Installment	s (EMI), Problems		
Module 4:			08 hrs
Shares & Dividends:			
Concept of Shares, Stock exchange, F	ace Value, Market V	alue, Dividend, Equity	
Shares, Preferential Shares, Bonus Sha	res, Examples.		
Module – 5 :			08 hrs
Costing			
Introduction, nature and scope of co	ost accounting, distin	ction between cost and	
financial accounting. Elements of cost,	classification of cost,	cost sheet (problems on	
output costing, tenders and estimate)			
References:			

#### References:

- Raghavachar A First Course in Mathematics for Management, TMH, New Delhi.
- SuranjanShaha Practical Business Mathematics & Statistics, Himalaya, Mumbai.
- Business Mathematics by Dr. AmarnathDikshit& Dr. Jinendra Kumar Jain.
- Business Mathematics by V. K. Kapoor Sultan chand& sons, Delhi
- Business Mathematics by Bari New Literature publishing company, Mumbai



Course Code: 21MBAC108	Course Title: Busin	ness Economics	
L-T-P: <b>4-0-0</b>	Credits: 4	Contact Hrs: <b>04 Sessions</b>	s/week
ISA Marks: <b>50</b>	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: <b>50hrs</b>		Exam Duration: 3 hrs	
	Course Content		
Pai	rticulars		Hours
Module1: The Fundamentals of Econom	ics		08 hrs
Nature and Scope, application of econor	nics, Objectives of Bu	siness firms, theories of	
profit, , alternative objectives of busing	ness firm, opportun	ity cost, decision rule,	
marginal principle and decision rule, ir	cremental principle	and decision rule, equi	
marginal principle, contribution analysis.			
Module 2: Basic Elements of Demand ar	nd Supply Demand		10 hrs
Meaning, Demand Schedule, Individual	and Market Demand	Curve, Determinants of	
Demand, Law of Demand, Changes in [	Demand; Supply- Me	aning, Supply Schedule,	
Individual and Market Supply Curve, Det	erminants of Supply,	Law of Supply, Changes	
in Supply; Equilibrium of Demand and Su	ipply, Determination	of Equilibrium Price and	
Quantity, Effect of a shift in Demand or S	Supply; Elasticity of De	emand and Supply.	
Module 3: Theory of Consumer Demand			08 hrs
Analysis of Individual Demand, Elasticity	of Demand, Demand	Forecasting,	
Utility, Law of diminishing marginal utilit	• •		
marginal utility, Consumer equilibrium,		7 7 7	
,Ordinal utility approach or indifference of	curve analysis, Meani	ng of indifference	
curve.			
Module 4: Theory of Production and Cos			10 hrs
Theory of Production- Factors of Product			
of Variable Proportions, Returns to Sca			
Combination and Output Maximization	_	• • •	
Basic Concepts, Short-run Total Cost Curv		_	
Marginal Cost Curves, Relationship betw	•	ginal Cost	
Curve, Average and Marginal Cost Curves	s in the Long-run.		07 h
Module 5 : Analysis of Markets	Curvos Polationshia	hotwoon Average and	07 hrs
Basic Concepts of Revenue, Revenue	•	~	
Marginal Revenue Curve; Concept of Ma		· ·	
of the Firm- Meaning, Objectives of th Marginal Revenue-Marginal Cost Appro			
Perfect Competition, Monopoly, Monopoly	•		
Module 6 : Basic of Money and Banking	onstic competition at	ia Oligopoly.	07hrs
Concept of Money-Its Functions, Quant	ity Theory of Money	Credit Creation: Central	0/1113
Bank (Reserve Bank of India)-Role a		•	
Functions; Basic Elements of E-Banking;			
Economy.	onetary roney min	iaia, overview or maidir	
References:			

- D N Dwivedi Essentials of Business Economics
- Samuelson & Economics; McGraw Hills. William D. Nordhans



Course Code: 21MBAC109	<ul> <li>P. N. Chopra Advanced Economics Theory; Kalyani Publishers, New Delhi.</li> <li>Irse Code: 21MBAC109</li> <li>Course Title: Environmental Studies</li> </ul>		
L-T-P: <b>1-0-1</b>	Credits: 2 Contact Hrs: 03 Sessions/week		s/week
ISA Marks: <b>50</b>	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: <b>14hrs</b>		Exam Duration: 3 hrs	
С	ourse Content	1	
Parti	culars		Hours
Module 1:			05 hrs
Environmental Education - Objectives, Principles, Scope and functions of			
environmental education. Role of NGOs. M	Nanaging Natural Re	sources – Importance –	
Water, Land.			
Module 2:			09 hrs
Global Warming - Problem, Implicatio	ns, Concept of C	arbon Credit, Role of	
Covernment and Non Covernment Agen	cias & Businassas I	Disastor management	
Government and Non-Government Agend	cies & Dusiliesses, i	Jisastei illallageillellt – [	
Concept, causes and consequences, disast		Disaster management –	
<u> </u>	er mitigation.	C	
Concept, causes and consequences, disast	er mitigation.	C	

- Environmental Policy By. James Lester, Duke University Press
- Environmental Management System ISO 14001 By Dr. Ashok Joshi, L.Ramkrishnan, NiveditaSarnaik



Course Code: 21MBAC110	Course Title: Englis	<u>h -II</u>	
L-T-P: <b>3-0-0</b>	Credits: 3	Contact Hrs: 03 Sessions/we	eek
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: <b>40hrs</b>		Exam Duration: 3 hrs	
С	ourse Content		
Parti	culars	Н	ours
Module 1:		10	0 hrs
Report Writing			
<ul> <li>Format of Report Writing</li> </ul>			
<ul> <li>Types of Reports – Information Re</li> </ul>	ports; Analytical Rep	orts; Press Reports	
Module2:		10	0 hrs
Creative Writing			
<ul><li>Tag Lines</li></ul>			
<ul> <li>Short Stories</li> </ul>			
Module 3:		10	0 hrs
Job Application & Interview Skills			
<ul> <li>Curriculum Vitae</li> </ul>			
<ul> <li>Group Discussion</li> </ul>			
<ul> <li>Interview</li> </ul>			
Module 4:		10	0 hrs
Basics of Business Presentations			
<ul> <li>Making Effective Business Presenta</li> </ul>	ations		
<ul> <li>Effective Use of Illustrations</li> </ul>			



Course Code: 22MBAP101	Course Title: Bus	iness Communication	
L-T-P: <b>2-0-1</b>	Credits: 3	Contact Hrs: <b>04 Session</b> s	s/week
ISA Marks: 100	ESA Marks:	Total Marks: 100	
Teaching Hrs: 28hrs		Exam Duration:	
	Course Content		
Pa	rticulars		Hours
Module 1:			06 hrs
Introduction to Communication, Mean	ing and Definition	- Process - Functions -	
Objectives - Importance - Essentials	of good communic	ation - Communication	
barriers - Overcoming communication b	parriers, Types of Co	ommunication Written -	
Oral - Face-to-face - Silence - Merits and	limitations of each	type.	
Module 2:			06 hrs
Business Letters Need and functions of b	usiness letters - Plan	ning & layout of business	
letter - Kinds of business letters - Essentia	als of effective corre	spondence, Essentials of	
an effective letter writing, Need and fun	ction of Business let	ter.	
Module 3:			08 hrs
Drafting of Business letters Enquiries a	and replies - Placin	g and fulfilling orders -	
Complaints and follow-up - Sales le		• •	
employment - Notices, Agenda and Mir	nutes of the Meetir	ngs - Memos. The art of	
listening - Principles of good listening. Ma		•	
Communication, function of mass comm		of mass	
communication, Role of Mass – Media in	India.		
Module 4:			08 hrs
Oral Communication Meaning, nature	•	•	
communication - Techniques of effective	•		
(Face-to-face conversation - Teleconfere			
Radio Recording - Dictaphone - M	~		
Dramatization - Public address system - 0	· ·	-	
Closed circuit TV). Customer Care/Cust		• 1	
Principles, Do's and Don'ts etc. to be stu	died for each type).		



Course Code: <b>21MBAP105</b> Course Title: <b>Self Development</b>			
L-T-P: <b>0-0-2</b>	Credits: 2	Contact Hrs: <b>04 Session</b>	s/week
ISA Marks: 100	ESA Marks:	Total Marks: 100	
Teaching Hrs: <b>64hrs</b>		Exam Duration:	
	<b>Course Content</b>		
Pa	rticulars		Hours
<ul> <li>Introduction to mediation pract</li> </ul>	ice, benefits		64 hrs
<ul> <li>Goal setting in life</li> </ul>			
<ul> <li>Values and Attitudes</li> </ul>			
<ul> <li>Time, stress and conflict manage</li> </ul>	ement		
<ul> <li>Team work</li> </ul>			
<ul> <li>Interpersonal Skills</li> </ul>			
<ul> <li>Intuitive decision making</li> </ul>			
<ul> <li>Creative thinking</li> </ul>			
<ul> <li>Success and Excellence</li> </ul>			
- Subsess and Executive			



Course Code: 21	21MBAW101 Course Title: Entrepreneurship Project			
L-T-P: <b>0-0-3</b>		Credits: 2 Contact Hrs: <b>06 Sessions/w</b>		ıs/week
ISA Marks: 100		ESA Marks: Total Marks: 100		
Teaching Hrs: 90	hrs		Exam Duration:	
	C	Course Content		
	Parti	iculars		Hours
Tasks:				90 hrs
<ul> <li>Opportu</li> </ul>	inity analysis and Ideation			
<ul> <li>Idea to c</li> </ul>	opportunity mapping			
<ul> <li>Business</li> </ul>	s Plan Development			
1.	Industry Analysis			
2.	Business environment ana	llysis		
3.	Marketing Plan developme	ent		
4.	Organizational plan and C	perational plan dev	velopment	
5.	Financial plan Developme	nt		
6.	Enterprise growth strategy	y		
7.	Exit plan			



### Bachelor of Business Administration Curriculum content 2021-24

#### Semester III

Course Code: 21MBAC201	Course Title: Financial Management		
L-T-P <b>: 4-0-0</b>	Credits: 4	Contact Hrs: <b>04 Sessions/wee</b>	
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: <b>50hrs</b>		Exam Duration: 3hrs	
C	ourse Content		
Parti	culars		Hours
Module 1: Introduction, Planning and Financial System, Business final problem, Financial planning,	nce, Profit Vs Wealt	h maximization, Agency	07 hrs
Budgets and budgetary control: meaning, t	types of budgets ,pro	oduction-sales-cash and	
master budgets.  Module 2: Time Value and Capital Budgeting Time value of money, Capital budgeting Criteria for selection of projects, NPV, IRF period criteria. Capital rationing and repla	R, BCR, ARR, Simple		12 hrs
Module 3: Working Capital Management & Financing working capital, Working capital estimation		_	07 hrs
Module 4: Cash and Receivables and Inventory mana Cash and Receivables:Cash management - Basic strategies. Receivables Managemen Collection policies. Inventory managemen	- Nature and motive t – Objectives, Cred	it policies, Credit terms,	10 hrs
Module 5: Financing Decision Leverages: Operating, Financial, and Com Planning the capital structure, Cost of capital		·	08 hrs
Module 6:  Long Term and short term Sources of Catermsources of capital, Hybrid Financing valuation, Lease finance and hire purchase Text Book (List of books as mentioned in the caterone of	apital: Introduction g and modern meter finance.	to long term and short chods of financing and	06 hrs

#### Text Book (List of books as mentioned in the approved syllabus)

- Prasanna Chandra, Fundamentals of Financial Management, 7th Edn, Tata McGraw Hill.
- I M Pandey, Essentials of Financial Management, 9th Edn, Vikas Publishing House.
- M. Y. Khan and P. K. Jain, Financial Management, 5th Edn, Tata McGraw Hill.



Course Code: 21MBAC202	Course Title: Human Resource Management		<u>t</u>
L-T-P: <b>3-0-1</b>	Credits: 4	Credits: 4 Contact Hrs: 05 Sessions/w	
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: 40hrs		Exam Duration: 3hrs	
	Course Content		
Pari	ticulars		Hours
Module 1:			08 hrs
Introduction to Human Resource Manage Resource / Personnel Management. Im Management. Organization of HRM Management .Difference between personnagement.	portance & Function Role of Personne	ons of Human Resource el Manager. Personnel	
Module 2: Human Resources Planning HRP- Definition of Human Resources & Process of Human Factors affecting Recruitment, Sources & Process Distinguish between Recruitment recruitment and selection.	n Resource Planning Process. Selection	Recruitment- Meaning, Concept of Selection &	08 hrs
Module 3:			10 hrs
Training and Development Training- Mean of Training, Methods, Process & Evalua Development- Meaning, Methods, Process Programme. Distinguish between trainin Concept, Objectives, Process of Performance Appraisal Errors & Challenge Performance Management.	tion of Training Pr s & Evaluation of Ma g and Development ance Appraisal & Mo	ogramme. Management inagement Development Performance Appraisal.	
Module 4:			08 hrs
Compensation Management, meaning, co Wage and Salary Administration-Meaning Wage Payment, Factors. Determining remuneration, Profit sharing, Fringe Bene	;-Wage & Salary Adn the level of	ninistration, Methods of	
Module 5:			06 hrs
Industrial Relations. meaning, importance Dispute, Collective bargaining, worked bargaining, recent challenges, HR Audit a	ers participation r	nanagement, collective	
Tankhari			

#### **Text book**

- Human Resource Management Text and Cases by K. Aswathappa
- Human Resource Management Gary Dessler
- Human Resource Management P.C. Pardeshi
- Personnel Management- C. B. Mamoria
- Human Resource Management. Texts and Cases V.S. P. Rao
- Human Resource Management -L.M. Prasad



Course Code: 21MBAC203	Course Title: Mark	eting Management	
L-T-P: <b>3-0-1</b>	Credits: 4	Contact Hrs: <b>05 Session</b> s	s/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: 40hrs		Exam Duration: 3hrs	
C	ourse Content		
Parti	culars		Hours
Module 1:			06hrs
Overview of Marketing, Origin of Marketir	ng, Definition, nature	& scope of Marketing.	
Need for marketing. Types of markets. De	mand & supply Need	8 its types. Marketing	
Management – Marketing Concept – Pro	duction concept, Se	lling concept, Societal,	
Marketing concept. Selling Vs marketing –	Mix, Promotion – M	ix.	
Module 2 :			09hrs
Buyer behavior – Factors influencing buyer behavior – Buying Motives – Stages of			
buying decision process - Market segmentation – Need and basis of Segmentation –			
Concept of Marketing Mix – Marketing S	0, 0	& positioning. Product.	
Product concept. Types of products. PLC –	Product life cycle.		
Module 3			09hrs
Pricing – Objectives – Pricing Policies ar			
decisions – New product pricing – Psychological aspects in pricing. Physical			
distribution – Channels of distribution – Types of Channels – Channel Policy –			
Wholesalers, Retailers and Middle men an	d their functions.		
Module 4:			09hrs
Promotion – Advertising – Personal Sell	-	-	
Trends in Marketing: E-marketing, Relation	nship marketing, Mo	bile marketing.	
Module 5:	_		07hrs
Emerging Trends in Marketing: Societal		-	
Marketing: Concept & factors for becomin	g Global Player. Rura	al Marketing.	
Reference:			

#### Reference:

- 1. Gupta C.B. Nair N. Rajan, (2020), Marketing Management Text & Cases, 19th edition, Sultan Chand & Sons, New Delhi.
- 2. Philip Kotler & Kevin Lane Keller, (2016), Marketing Management, 15th Edition, Pearson Education India, Noida
- 3. V S Ramaswamy& S Namakumari, (2010), Marketing Management, 4th Edition, Om Books International, New Delhi.
- 4. Rustom S. Davar, (1993), Modern Marketing Management, Ubs Publishers' Distributors Pvt.Ltd, New Delhi.
- 5. S.A. Sherlekar& R. Krishnamoorthy (2015), Principles of Marketing, Himalaya Publishing House Pvt. Ltd.,- Mumbai



Course Code: 22MBAC201	Course Title: Research Methodology		
L-T-P: <b>3-0-0</b>	Credits: 3	Contact Hrs: 03 Sessions	s/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: 40hrs		Exam Duration: 3 hrs	
	Course Content		
Part	ticulars		Hours
Module 1:			10 hrs
Research Process & Research Designs:			
Introduction to research Objectives of F	Research, Application	ons of Research, Role of	
Research, Problem formulation, Vario	us Steps in Rese	arch process, Types of	
Qualitative Research, Types of Quantit	ative research, Ty	pes of research design,	
Exploratory, Descriptive, and Experiment	al.		
Module 2:			12hrs
Data Collection Methods & Measurement			
Types of data Collection: Primary and Secondary Data, Collection Methods, Data			
Sources, Sampling fundamentals, Deter	mination of sampl	e size, Sampling errors,	
Measurement, & Scaling Techniques Que	stionnaire Designin	g.	
Module 3:			10 hrs
Estimation and Hypothesis testing			
Point and Interval Estimates of Means,		· · · · · · · · · · · · · · · · · · ·	
Concept: Type-I and Type-II Error, One Ta		•	
of significance, Degree of freedom, Z-Test		t-Test (for small sample),	
F-Test, Chi-square Test (Non-parametric).			
Module 4:			08 hrs
Report Writing			
Structure and Components of Research F		• •	
for Good Research Report, Methodology of writing technical reports, Components of			
research Reports, Formulation of research	h report, Presentati	on of research reports.	

#### **References:**

- Kothari, C. R. (2016), Research Methodology, New age international publishers, ISBN: 978-93-86649-22-5
- Eswaran, S & Singh, S J (2010), Marketing Research, OXFORD University Press, ISBN: 978-0-19-567696-9.
- Ghauri, Pervez & Gronhaug, Kjell (2010), Research Methods in Business Studies, Pearson, ISBN: 978-0273712046



Course Code: 21MBAP201	Course Title: Tall	Course Title: Tally and Advanced Excel		
L-T-P: <b>1-0-1</b>	Credits: 2	Contact Hrs: 03 Sessions/week		
ISA Marks: 100	ESA Marks:	Total Marks: 100		
Teaching Hrs: <b>14hrs</b>		Exam Duration:		
	Course Content	·		
	Particulars		Hours	
Tally 9.0:			14hrs	
Creating ledgers, vouchers (payments	, receipts, sales & purch	nases etc.), preparing P&L		
Account.				
MS-Excel (Spreadsheet software)				
Basic features of spreadsheet package	e formatting the spread	sheets, renaming, rows &		
columns, graphic representations, u	ising formulas in areas	like marketing, finance,		
production, etc. Most frequently use	d built-in functions in I	Excel changing workbook		
appearance performing calculations on data focusing on specific data by using				
specific filters recording and summar	izing data, data tools, o	excel tables, pivot tables,		
charts, and solver.				



Course Code: 21MBAP202	Course Title: <u>Sm</u>	ourse Title: Small Business Management	
L-T-P: <b>1-0-2</b>	Credits: 3	Contact Hrs: 05 Session	s/week
ISA Marks: 100	ESA Marks:	Total Marks: 100	
Teaching Hrs: <b>14hrs</b>		Exam Duration:	
	Course Content		
Parti	iculars		Hours
Module 1: Introduction to small business Foundation for Small Business in the Indian Definition of Small Business, Small Busines in Small Businesses, Evolution, Ethics, SBM and Technology, Family owned small bu Issues.	s in the Indian Eco I and E-Commerce	nomy, Success and Failure . E- Commerce operations	
Module 2:Small business environment Human resource management (HRM) in HRM challenges in SBM. Marketing: Market - local and global markets, Opportunitie Finance: Financial performance of small but government funding agencies.	eting for small busing street street	nesses, market challenges nall businesses products.	06hrs

#### Reference Books:

- Small Business Management- Launching & growing Entrepreneurial Venture by Justin G. Longenecker,18<sup>th</sup> edition, Cengage Learning India.
- Research paper:M. Aggarwal, Aneet, Small and Medium Enterprises In Transitional Economies: Challenges And Opportunities
- Small Business Management: Theory & Practice by Tim Mazzarol, Sophie Reboud, 4<sup>th</sup> edition, SpringerLink
- Essential of entrepreneurship and small business management- Thomas W Zimmer and Norman .M. Scarborough, Edition 4.2008, Pearson.
- Fundamentals of Entrepreneurship and Small Business Management by Vasant Desai 8th Edition 2005, Himalaya Publications



Course Code: 21MBAP203	Course Title: Web Design		
L-T-P: <b>2-0-1</b>	Credits: 3	Contact Hrs: 04 Sessions/week	
ISA Marks: 100	ESA Marks:	Total Marks: 100	
Teaching Hrs: 28hrs		Exam Duration:	
С	ourse Content		
Parti	culars		Hours
Module-1:			10hrs
Basics of Web Designing, Introduction to	Web Technologies	o Introduction to Web	
Technologies Careers in Web Technologie	es and Job Roles Ho	w the Website Works?	
Client and Server Scripting Languages, Domains and Hosting, Responsive Web			
Designing, Types of Websites (Static and	d Dynamic Websites	s) Web Standards and	
recommendation.			
Module-2:			09hrs
Abode Photo shop and Animation, Planning the client website			
·			
Introduction to websites, Protocols and po	ort numbers, Corel d	raw and Photoshop,	
Creating brochures, Client and server software.			
Module-3:			09hrs
Available software applications for Web de	esign		
HTML, CSS, JavaScript, Bootstrap, Adobe Dreamweaver, Adobe Flash.			
Poforonco Pooks			

#### **Reference Books:**

- Learning Web Design: A Beginner's Guide to HTML, CSS, JavaScript, and Web Graphics, Fifth Edition Paperback 1 January 2018'by <u>Jennifer Robbins</u>
- Designing with Web Standards Paperback –2009, by <u>Jeffrey Zeldman</u>



#### Semester -IV

Course Code: 21MBAC205	Course Title: Ope	rations Management		
L-T-P: <b>3-0-1</b>	Credits: 4	Contact Hrs: <b>05 Session</b> :	s/week	
ISA Marks: 50	ESA Marks: 50	Total Marks: 100		
Teaching Hrs: <b>40hrs</b>		Exam Duration: 3hrs		
	<b>Course Content</b>			
Pa	rticulars		Hours	
Module 1:			06hrs	
Operations management & operations d	lecision making:			
Introduction, the importance of operation	ons management in m	anufacturing and service		
industries, Information and Non-m	nanufacturing syste	ms. Factors affecting		
productivity. The environment of opera	tion. Characteristics	of decisions, framework		
for decision-making, decision methodo	ology, decision supp	ort systems, economic		
models and statistical models.				
Module 2:			09hrs	
Facility Layouts.				
Meaning, objectives and factors influ				
Process layout, Product layout, fixed lay				
layout. Layout planning anddesign: Layo	out tools and techniq	ues, templates, models,		
travel chart, load distance analysis.				
Module 3:			09hrs	
Production and Inventory Control: Basic	,, ,	,		
<ul> <li>Economic Order Quantity, Economic B</li> </ul>	•	• •		
Classification and Codification of stock –		Procedure		
for Stock Control, Materials Requiremen	t Planning (MRP). JIT.			
Module 4:			08 hrs	
Methods Analysis and Work Measureme	-	•		
of Time Study – Stop Watch Time Study		_		
Standard Time – Work Sampling Techni	•			
and Quality Control — Control Char	ts. Total Quality M	anagement,		
Principles of TQM.				
Module 5:	_		08 hrs	
Supply Chain Management :Strategic i				
selection, logistics management, measu		rtormance, outsourcing,		
risks in outsourcing, ethical issues in outs				
Reference: Operation Research by J.L. Sh	narma Operation Rese	earch by Gupta and Gupta		

Reference: Operation Research by J.L. Sharma Operation Research by Gupta and Gupta

#### **Reference Books**

- Buffa, E.S. and Sarin, R., Modern Productions / Operations Management, 8th Edition, Wiley, 2007.
- Chary, S.N., Production and Operations Management, 5th Edition, Tata McGraw-Hill, 2012.
- B.Mahadevan, Operations Management, 2nd Edition, Pearson, 2010.
- Lee Krajewski,Larry P Ritzman.,Manoj K Malhotra & Samir K Srivastava, Operations Management,9th Edition,Pearson,2011.



Course Code: 21MBAC206	Course Title: Organizational Behavior		
L-T-P: <b>3-0-1</b>	Credits: 4	Contact Hrs: 05 Sessions/week	
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: 40hrs		Exam Duration: 3hrs	
C	ourse Content		
Parti	culars		Hours
Module 1:			06hrs
Organization behavior. Definitions and me	aning of OB, founda	tion of OB, Scope of OB,	
Implication of the study of OB, Model	ls of OB, Contribut	ting disciplines to OB,	
Challenges and opportunities for OB.			
Module 2:			08 hrs
Foundation of individual behaviour,	•		
behaviour,Personal factors, Psycholo	•	rganizational factors,	
Environmental Factors, Personality, N	-		
Determinants and types of Personality, The			
self-theory, Eriksons stages of personality	development, majo	or personality attributes	
influencing OB.			
Module 3:	6		09hrs
Perception, Meaning and Definition, Perception Vs Sensation, Perpetual Process,			
Factors affecting Perception, Its application in Organization. Attitudes, Values and Job			
satisfaction, Meaning and definition of Attitudes, Formation of attitudes, Job- related			
attitudes, Meaning and definition of Values, Types of values, Job satisfaction, Determinants of Job satisfaction, Impact of satisfied and dis-satisfied employees on			
workplace.	or satisfied and dis-	satisfied efficiency ees off	
Module 4:			07hrs
Foundation of Group Behaviour, Meaning	and Definition. Typ	es of Groups. Stages of	071113
Group Formation, Group Cohesiveness	• • • •		
Techniques of improving Group Decision N	•		
process.	J		
Module 5:			10 hrs
Organizational Culture, Meaning and defin	ition, Types of cultu	re, Functions of culture,	
Creating, Sub-staining and changing org	anizational culture,	How employees learn	
culture Job stress, Meaning and Definition	n, Reasons behind jo	b stress, Consequences	
of job stress, How to manage job stress.			
Employee Morale: - Meaning, Morale & Productivity, Measures to strengthen			
employee morale.			
Suggested Books:			

#### **Suggested Books:**

- Organizational Behaviour-12th edition, by Stephen Robbins and Timothy.A.Judge,
- Prentice Hall of India Pvt Ltd, New Delhi
- Organizational Behaviour: By:Fred Luthans, Mc Graw Hill Irwin, New-Delhi
- Organizational Behaviour: By: K.Ashwatappa Himalaya Publishing House, Banglore



Course Code: 21MBAC207	Course Title: Busin	ess Taxation	
L-T-P: <b>4-0-0</b>	Credits: 4	Contact Hrs: <b>04 Session</b>	s/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: <b>50hrs</b>		Exam Duration: 3hrs	
C	Course Content		
Part	iculars		Hours
Module – I			05hrs
Basic concept: Meaning of income, Agricu	Itural income, Previo	ous year, Assessment	
year, Assessment, Assesses person, Gros	s Total Income and	Total income, Capital	
Receipts and Expenditure and Revenue Re	ceipts and Expenditu	re.	
Module – II			06hrs
Heads of Income, Residential status and	tax liability, status of	of different assesses –	
Incidence of Tax Individual and Company,	Income Exempted fro	om Tax.	
Module – III			12hrs
Tax-Free incomes, Section 10: Sub section	1, 2, 2A, 10,10A, 10A	A, 11, 12,1 3, 13A and	
15			
Nature of indirect taxes. 2. Features	of central exercise	act. 3. Concept of	
manufacture. 4. Excisable goods. 5. Feati	ures of customs act.	6. Salient features of	
CST and GST.			
Module – IV			10 hrs
Computation of income under various hea	ads. Income form Sal	ary (simple problems) ,	
Income from House Property, Profits and	d Gains of Business a	and Profession , Capital	
Gains (no problems) , Income from other s	sources (no problems	s)	
Module – V			07hrs
Deduction from gross total income Under	section 80: 80C, 80D	, 80DD, 80G, 80GGA	
and 80U.			
Module – VI			10 hrs
Assessment of individuals and assessment	of partnership firms	s. Indirect Taxes-Only	
theory, No problems.			
Suggested Books:			

### **Suggested Books:**

- Direct Tax Laws by Dr. Vinod K Singhania Taxmann Publications-Mumbai.
- Income-Tax Law and Practice by Dr.H.C.Mehrotra-Sahitya Mahal Prakashan, Agra.
- Indirect Taxes by V.S.Datey Taxmann publications Pvt Ltd. New Delhi
- Indirect Taxes by DinkarPagre Sultan Chand and sons- New Delhi. Central Sales Tax Act – Bare Acts.



Course Code: <b>21MBAC208</b>	Course Title: Proje	ct Management	
L-T-P: <b>3-0-0</b>	Credits: 3	Contact Hrs: 03 Session	s/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: <b>40hrs</b>		Exam Duration: 3hrs	
C	Course Content		
Part	iculars		Hours
Module No. 1. Idea Generation and Feasil	bility Study		10hrs
Capital resource scarcity, Organizational	Context, Idea gene	ration and screening,	
Project feasibility study -Market, Technica	l, Financial and envir	onmental.	
Module No2.Project Life Cycle Manageme	ent		10hrs
Leadership and Project Manager's role,	Scope Managemen	t, Work Breakdown	
Structure Project charter, Project Team	n Building, Process	Groups, Conflict and	
Negotiation.			
Module 3. Project Scheduling			10hrs
Project Scheduling: Introduction Network	construction, Activit	ty on Arrow, Activity on	
node, Dummy activity, Computation of a	ctivity times, Critica	l Path,Program Review	
and Evaluation Technique, Project schedu	ling with CPM, Crash	ning of events, resource	
leveling.			
Module 4. Social cost benefit analysis			04hrs
Rationale for SCBA, UNIDO approach, Mul	tiple project constrai	nts , forms of project	
organisation			
Module 5.			06hrs
Project Closure			
Project Appraisal, Project Closure and Terr	mination, Post closur	e analysis of project	
impact on society and environment.			
References			

#### References

- Prasanna Chandra , Projects , CFM-TMH Professional Series in Finance
- Jeffrey K.Pinto, Project Management Pearson Publication 2009.
- Gido I Clements, Project Management Cengage Learning.
- The Managerial Process , Project Management- by Clifford Gray and Erik Larson Tata McGraw Hill, 3rd Edition.



Course Code: 21MBAC209	Course Title: India	n Constitution	
L-T-P: <b>2-0-0</b>	Credits: 2	Contact Hrs: 02 Sessions	s/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: 28hrs		Exam Duration: <b>3hrs</b>	
	Course Content		
Parti	iculars		Hours
Module 1:			08hrs
Introduction Constitution' meaning of the	ne term, Indian Coi	nstitution: Sources and	
constitutional history, Salient Features, C	Citizenship, Preambl	e. Fundamental Rights,	
Fundamental Duties, Directive Principles of	of State Policy		
Module 2:			6hrs
Union Government and its Administration		•	
Centre State relationship, President: Role	•	•	
Council of ministers, Cabinet and Central Secretariat, Lok Sabha, Rajya Sabha			
State Government and its Administration		,	
and Council of ministers, State Secretariat	: Organization, Struc	cture and Functions.	
Module 3:			9hrs
Local Administration District's Admin		'	
Municipalities: Introduction, Mayor and		•	
Municipal Corporation, Pachayati raj: Intro	oduction, PRI: ZilaPa	chayat, Elected officials	
and their roles, CEO Zila		1 11: 1 /D:CC .	
Panchayat: Position and role, Block I	~	* *	
departments), Village level: Role of Elect	ted and Appointed	officials, Importance of	
grass root democracy.			
Module 4:	Balancia de la contra de	or Chief Election	05hrs
Election Commission Election Commission		•	
Commissioner and Election Commissioner	•		
Functioning, Institute and Bodies for the v	veirare of SC/ST/OBC	and women.	

#### Reference:

- M.V.Pylee, An Introduction to the Constitution of India, NewDelhi, Vikas, 2005.
- Subhash C. Kashyap, Our Constitution: An Introduction to India's Constitution and constitutional Law, New Delhi, National Book Trust, 2000.
- Durga Das Basu, Introduction to the Constitution of India, NewDelhi, Prentice Hall of India, 2001.
- D.C.Gupta, Indian Government and Politics, VIII Edition, New Delhi, Vikas, 1994.
- J.C.Johari, Indian Government and Politics, Delhi, SterlingPublishers, 2004



Course Code: 21MBAC204	Course Title: Digita	l Marketing	
L-T-P: <b>2-0-1</b>	Credits: 3	Contact Hrs: 04 Sessions/week	
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: 28hrs		Exam Duration: 3hrs	
С	ourse Content		
Parti	culars		Hours
Module 1:			08 hrs
Introduction to digital marketing, Journ	ey from Traditiona	Marketing to Digital	
Marketing, the modern digital consumer,	new consumer's dig	ital journey, Marketing	
strategies for the digital world - latest practices. Online marketing mix, Consumer			
buying behavior in the digital age.			
Module2: Search marketing, mobile mar	keting, video marke	ting, and social media	08 hrs
marketing. Online campaign management;	; using marketing and	alytic tools to segment,	
target, and position; overview of search er	ngine optimization (S	EO).	
Paid search engine marketing, pay-per-cl	ick advertising (PPC	); option in email and	
Email Marketing.			
Module 3:ROI of digital strategies, how	digital marketing i	s adding value to the	12 hrs
business, evaluating the cost effective	ness of digital str	ategies. Security and	
privatization issues with digital m	arketing, Create	e website, Keyword	
research, Blogging, Facebook for business,	Email Marketing, an	d tools of the game.	
Deference Deals			

#### **Reference Book**

- Digital Marketing by Seema Gupta (IIM-B)
- Digital Marketing: Strategy, Implementation & Practice by Dave Chaffey & Fiona EllisChadwick
- Understanding Digital Marketing: Marketing Strategies for Engaging the Digital Generation Damian Ryan and Calvin Jones



Course Code: 21MBAP207	Course Title: Spo	rts and Yoga	
L-T-P: <b>0-0-2</b>	Credits: 2 Contact Hrs: 04 Sessions/weel		/week
ISA Marks: 100	ESA Marks: Total Marks: 100		
Teaching Hrs: <b>64hrs</b>		Exam Duration:	
C	ourse Content		
Pari	ticulars		Hours
Sports and Physical Education: Aims, Obje	ctives and Importa	nce of Physical Education,	
Sports. Modern trends of Physical Educ	cation, Sports and	d Yoga. Brief concept of	
Education in relation to Physical Educatio	n, Sports and Yoga	. Career opportunities for	
Sports and Yoga. (Practical sessions of Yog	a).		
Indoor Game- Meaning ,Importance and 1			
Chess, Ludo, snakes, ladders, Table tennis,	scrabble, Carrom, e	etc.	64Hrs
Outdoor Game- Meaning ,Importance and	d Trends		041113
Cricket			
Football			
Volleyball			
Throw ball			
Kho-kho, kabaddi, hockey, etc			
Lagori (Team Game)			



Course Code: 21MBAI201	Course Title: Industry Internship		
L-T-P: <b>0-0-3</b>	Credits: 3	Contact Hrs: 06 Session	s/week
ISA Marks: 100	ESA Marks:	Total Marks: 100	
Teaching Hrs: 90hrs		Exam Duration:	
	Course Content		
	Particulars		Hours
<ul> <li>Organization Profile (Mission</li> <li>Types and organizational Str</li> <li>Ethical Practices and Organi</li> <li>Department study (Staffing)</li> <li>Audits/Certification</li> <li>Environment, Health and Sa</li> </ul>	ructure izational policy (code of o	conduct and Practices)	90Hrs

## III Year BBA Semester V

Course Code: 21MBAC301	Course Title: Qua	lity Management	
L-T-P-: <b>4-0-0</b>	Credits: 4	Contact Sessions: 4 Session	ns /week
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: <b>100</b>	
Teaching Hours: 50 Hrs		Exam Duration: 3hrs	
Course	e content		Hours
Module No. 1: Introduction  Definition of Quality, Dimensions of Quality, Quality costs, Top Management Commitment, Quality Council, Quality Statements, Barriers to TQM Implementation, Contributions of Deming, Juran and Crosby, Team Balancing.		9 hrs	
Module No. 2: TQM Principles-customer perspective  Customer satisfaction – Customer Perception of Quality, Customer Complaints,  Service Quality & Customer Retention.			8 hrs
Module No. 3: TQM Principles Company's Perspective: Continuous Production to Six sigma- History, Feature	·		8 hrs
Module No. 4: Statistical process control The seven tools of quality, New seven Management of Control Charts for variables and attributes	sion, Population a	nd Sample, Normal Curve,	9 hrs
Module No. 5: TQM Tools Quality Policy Deployment (QPD), Benchmarking, Taguchi Quality Loss Fund FMEA.	•		8 hrs
Module No. 6: Quality systems Need for ISO 9000 and Other Quality Elements, Implementation of Quality Systems 14001:2004.	•		8 hrs

## **References books:**

- Dale H. Besterfiled, "Total Quality Management", 3rd edition 2011 Pearson Education.
- James R. Evans& William M.Lidsay, —"The Management and Control of Quality", 9th Edition South-Western (Thomson Learning).
- Feigenbaum, A.V. —Total Quality Management; 4 edition (August 1, ||, McGraw-Hill Professional.

Course Code: 21MBAC302	Course Title: <b>Legal</b>	<b>Environment and IPR</b>	
L-T-P-: <b>3-0-0</b>	Credits: 3	Contact Sessions: <b>3 Sessions</b> /week	
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: 100	
Teaching Hours: 40hrs		Exam Duration: 3 hours	
Part	iculars		Hours
Module No. 1: The Indian Contract Act, 1. Introduction – Definition of contract – agr capacity to contract – contingent contract - Remedies to breach of contract.	eement – offer – ac	-	8 hrs
Module No. 2: Sales of Goods Act – 1930 Contact of Sale of Goods - Conditions and goods - Right and Duties of the buyer and Seller.			8 hrs
Module No. 3: Companies Amendment Confinition, characteristics and kinds of of Memorandum of Association, Articles of Association.	companies, steps in		8 hrs
Module No. 4: Consumer Protection Act – Consumer and Markets, Consumer Prot Mechanism, and Leading Cases decided u Court/National Commission.	tection Law in Inc	·	6 hrs
Module. 5: Negotiable Instruments Act - 1 Definition and characteristics - Promissor relevant legal provisions on Negotiable Inst Rights, International Regime Relating to IP Property Rights Advantages and Disadv. Intellectual Property Rights.	ry Notes - Bill of Exr ruments. Introduction R, Concept and Theo	on to Intellectual Property ories, Kinds of Intellectual	10 hrs

- Kucchal M. C., Business Law/Mercantile Law, Vikas Publishing House (P) Ltd.Edition 2021
- Kucchal M. C. & Kucchal Vivek, Business Legislation for Management, Vikas Publishing House (P) Ltd, Edition 2018
- Kapoor G. K. & Dhamija Sanjay, Company Law and Practice-A comprehensive text book on Companies Act 2013, Taxmann.September 2022

Course Code: 21MBAC303	Course Title: <b>Tech</b>	nology For Business	
L-T-P-: <b>2-0-1</b>	Credits: 3	Contact Sessions: 4 Sessions/week	
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: <b>100</b>	
Teaching Hours: 28hrs		Exam Duration: 3 hrs	
Part	ticulars		Hours
Module No. 1: Evolution of Technology-Effects of New Technology  Technology Innovation- Invention-Innovation Diffusion- Revolutionary and  Evolutionary Innovation- Product and Process Innovation-Strategic Implications of  Technology- Technology - Strategy AllianceConvergent and Divergent Cycle-The  Balanced Approach.		9 hrs	
Module No. 2: Technology Assessment  Technology Choice- Technological Leadership and Followership-Technology Acquisition- Technological Forecasting- Exploratory, Intuitive, Extrapolation, Growth Curves, Technology Monitoring- Normative: Relevance Tree, Morphological Analysis, Mission Flow Diagram			9 hrs
Module No. 3: Financial Aspects & Hum	an Aspects in Techi	nology Management	10 hrs
Financial Aspects in Technology Mar Management System- Barriers to the Eva Technology Management	•	_	
Human Aspects in Technology Management- Integration of People and Technology-Organizational and Psychological Factors- Organizational Outcome- Technology Transfer-Technology Management Scenario in India.			
Contemporary topics			

- Sharif Nawaz: Management of Technology Transfer & Development, APCFT, Bangalore, 1983.
- Rohtagi P K, Rohtagi K and Bowonder B: Technological Forecasting, Tata McGraw Hill, New Delhi.
- Betz Fredrick: Managing Technology, Prentice Hall, New Jersey.

Course Code: 24MBAC301	Course Title: Sup	ply Chain Managemen	nt
L-T-P: <b>3-0-0</b>	Credits: 3	Contact Hrs: 3 Session	ns/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: <b>40hrs</b>		Exam Duration: 3 hrs	}
Cour	rse Content		Hours
Module 1: Understanding the Supply	/ Chain		06hrs
Supply Chain -meaning, objectives, in	nportance, Decision Pl	nases in a Supply	
Chain, Process View of a Supply Chair	n, supply chain drivers	, obstacles,	
framework, facilities, inventory, trans	sportation, informatio	n, sourcing, and	
pricing. Introduction to logistics mana	agement.		
Module 2:Supply Chain Network			09hrs
Designing the Supply Chain Network-	Designing the Distrib	ution Network – role	
of Distribution – Factors Influencing [	Distribution – design c	ptions – e-business	
and its Impact – distribution network	s in Practice – Networ	k Design in the supply	
chain – role of the Network – factors	affecting the network	design decisions.	
Module 3: Planning Demand and Sup	oply		09hrs
Role of forecasting – demand forecas	ting – approaches – th	ne role of IT. Planning	
and Managing Inventories-Safety inv	entory and its approp	riate level – the	
impact of supply uncertainty, aggrega	ation, and replenishm	ent policies.	
Module 4: Transportation Networks	and Sourcing- Role of	transportation –	09 hrs
modes and their performance – trans	sportation infrastructu	re and policies -	
design options and their trade-offs -	Tailored transportation	n. Sourcing – In-	
house or Outsource.			
Module 5: Information Technology J	n a Supply Chain		07hrs
The Role of IT in a Supply Chain, The		ework , Customer	
Relationship Management, Internal S			
Relationship Management, The Trans			
Future of IT in the Supply Chain, Risk	Management in IT		
Reference:			•

#### Reference:

- 1. Chopra S and Meindl P, Supply Chain Management Strategy, Planning and Operation, 4e, Pearson/PHI, 2011
- 2. Coyle J ,C John Langley, Gibson B , Novack R and Bardi E, , A Logistics Approach to Supply Chain Management,, Cengage Learning India Pvt Ltd,2009
- 3. Narayana Rangaraj, G raghuram, Mandyam M Srinivasan, Supply Chain Management for Competitive Advantage Concepts and Cases, 2, Tata Mcgraw Hill, 2011

Course Code: 21MBAP304	Course Title: Ethic	Course Title: Ethics and Self Awareness		
L-T-P: <b>1-0-0</b>	Credits: 1	Credits: 1 Contact Hours: 1 Session /week		
ISA Marks: 100	ESA Marks: <b>NA</b> Total Marks: <b>100</b>			
Teaching Hrs: <b>14 Hrs</b>	Exam Duration: <b>NA</b>			
Particulars		Hours		
Module 1: – Introduction to Ethics		6 hrs		

Particulars	nours
Module 1: – Introduction to Ethics	6 hrs
Nature, Scope, Sources, Types, Functions and Factors influencing Ethics,	
Approaches to Ethics – Psychological, Philosophical and Social, Broader Ethical	
Issues in Society. Concept of Business Ethics – Nature, Objectives and Factors	
influencing, Business Ethics, 3 C's of Business Ethics, Ethics in Business, Activities,	
Ethical Dilemmas in Business, Managing Ethics.	
Module 2: Values, Norms, Standards and Morality	4 hrs
Concept and Role, Relation with Ethics, Psycho-Social Theories of Moral	
Development – Kohlberg and Carol Gilligan.	
Module 4: Self-Awareness	4 hrs
Concept of Self Awareness – Need, Elements, Self Assessment – SWOT Analysis,	
Self Concepts – Self-Knowledge, Assertiveness and Self-Confidence, Self-Esteem.	

- Ethics, Integrity and Aptitude (4th Edition) –M Kartikeyan THM Publication 2021.
- Introduction To Ethics (First Edition) by William Lillie, Allied Publisher

#### Semester VI

Course Code: 21MBAC304	Course Title: Family Business		
L-T-P: <b>3-0-0</b>	Credits: 3	Contact Hours: 3 sessions/we	ek
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: 100	
Teaching Hrs: <b>40 hrs</b>		Exam Duration: 3 hrs	
Course	e Content		Hours
Module 1: Family Business  Concept of Family Business- Importance and Characteristics of Family Business, Uniqueness of Family Business- what makes the family enterprise so successful? Difference between family-owned firm and family controlled firm, Family Business v/s Non family Business, Systems theory perspective, 3 Circle Model of Family Business		10 hrs	
Module 2: Understanding Family Business dynamics  The Family Systems theory, Role of Genograms in family system- Family and ownership of business dichotomy- Responsibilities and rights of a shareholder of a family business, effective governance,		8 hrs	
Module 3:Family Constitution Planning for Succession in law, Conflicts in the family, Resolving the conflicts, Stages of Conflict., Life cycle of Family Business- Ownership, business and family dimension, Advantages of FB, key challenges facing the family businesses in India.		8 hrs	
Module 4:. Family Business and Governance: meaning and challenges to family governance, Advisory board and board of directors- Responsibilities, Family meetings and Family Councils—Role and benefits, Family offices, Board and Family Council- how they work together, professional management, effective outside boards.		6 hrs	
Module 5: Leadership and the imperatives for family business Succession and Continuity, Succession- importance, Family leaders- roles and responsibilities. Succession- importance, succession planning and continuity planning mindset, CEO exit styles, next generation leader characteristics, steps in succession planning and transfer of power		8 hrs	

## Reference books:

Ernesto J. Poza and Mary S. Duagherty (2015) Family Business, Cengagae Learning, New Delhi. Gersick, K.E., Davis, J.A., Hampton,

M.M., & Lansberg, I. (1997). Generation to Generation: Life Cycles of the Family Business. Harvard Business School Press.

1.Bork, Jaffe, Lane, Dashew, Heisler (1996). Working with family businesses: A guide for professionals. Jossey Bass Publishers.

Course Code: 24MBAC302	Course Title: International Business Environment		
L-T-P-: <b>3-0-0</b>	Credits: 3	Contact Sessions: 3 Sessions/week	
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: <b>100</b>	
Teaching Hours: 40 Hrs		Exam Duration: <b>3 hrs</b>	
C	ourse content		Hours
Module No. 1: An Overview of Globalized Introduction, Definition of International Bu Business, Globalization of Markets, Trends Intra industry trade.	siness, Changing E		7 hrs
Module No. 2: International Trade and The Mercantilism; Absolute Cost theory, Companient theory, Complimentary trade to Product life Cycles. Instruments of Trade Policy, Arguity model, Dunning electric approach	arative Cost theor theories –stopler - olicy-Tariffs, Subsi	Samuelson theorem, International dies, Import Quotas, Voluntary	10 hrs
Module No. 3: Socio-cultural environment Significance, Religion, Language, Education Dimensions Theory), Cross cultural literacy, Responsibility of Business.	, Aesthetics, Attitu		7 hrs
Module No. 4: Global Trading Environment Free Trade Verses Protection, Liberalization Economy, PESTLE Factor- (Multinationals a Multinational Corporations; Strategies for I Importance and Types, Issues in Transfer o	n of World Trade. and their Economic Dealing with Multi	Impact; Political and Legal Impact of nation's; Technology Transfer –	8 hrs
Module No. 5: International Institution: UNCTAD, Its Basic Principles and Major Ach TRIMS/TRPIS, International Legal Environm of WTO. Regional Economic Integration: Integration in Europe, Regional E Integration for Business. Letters of Credit (I 600, URC 522	ent as related to E troduction, Levels Economic Integrati	Business- WTO, Role and Advantages of Economic Integration, Regional on in U.S.A., ASEAN, SAARC,	8 hrs
Reference Books: John D. Daniels & Lee Radfaugh: Internatio John. J. Wild (et al): International Business, Richard M. Schaffer (et al): International Bu	Prentice Hall of In usiness Law and its	dia, 2003. environment, Thomson 2002.	

Adhikary, Manab, GLOBAL BUSINESS MANAGEMENT, Macmillan, New Delhi. Aswathappa, International business, Tata Mc Graw Hill publications, New Delhi.

Course Code: 24MBAC303	Course Title: Analytics for Business	
L-T-P: <b>2-0-0</b>	Credits: 2 Contact Hrs: 02 Sessions/week	
ISA Marks: 50	ESA Marks: 50	Total Marks: 100
Teaching Hrs: 28hrs		Exam Duration: 3 hrs

reaching rifs. <b>Zoill's</b>		LAGIII Duration. 3 ilis	
Course	Content		Hours
Module 1:			10Hrs
Introduction			
Data and information, Concepts of	of management	information systems,	
Information systems in organization,	information as re	source of competitive	
advantage, Decision making with MIS	, Types of MIS, D	ata Warehousing and	
security, ethical and social issues relate	d to systems.	_	
Module 2:	·		06 Hrs
Contemporary Technologies of Manag	ement		
Concept of Technology, Technology ma		ations of Technology in	
Business and daily life, RFID, Machine		· · ·	
Big Data and Business, Artificial Intellig	<del>-</del>		
Module 3:		0-(- /	06 Hrs
Analytics			
Introduction: Analytics, What is busines	s analytics? Histor	ical Overview of data	
analysis, Data Scientist vs. Data Engine	er vs. Business Ana	lyst, Career in	
analytics, Data and network, database,	DBMS, Actors on t	he scene, database	
administrators.			
Module 4:			06 Hrs
Application of Business Applicates			
Application of Business Analysis:			
Retail Analytics, Marketing Analytics, I	inancial Analytics,	, Healthcare Analytics,	
Supply Chain Analytics.			

#### References:

Regi Mathew, Business Analytics: For Decision Making, Pearson Publications, 2020 U. Dinesh Kumar, Business Analytics: The Science of Data driven decision making, Wiley, 2021

RamezElmasri,ShamkantB.Navathe, Fundamentals of Database systems:, Pearson Publications,2019

Rahul De, Managing Information Systems in Business, Government and Society, Wily India Publication; 1st Edition, 2012

Gordon B. Davis and Margrethe H. Olson, Management Information Systems (Conceptual foundations, Structure and Development) McGraw Hill Education India Private Limited; 2 edition, 2015

James O'Brien and George Marakas, Management Information Systems, McGraw Hill EducationIndia Private Limited; 10 edition, 2011

Course Code: 21MBAP303	Course Title: Event Management	
L-T-P: <b>0-0-2</b>	Credits: 2 Contact Hrs: 04 Sessions/week	
ISA Marks: 100	ESA Marks: <b>NA</b>	Total Marks: 100
Teaching Hrs: <b>NA</b>		Exam Duration: <b>NA</b>

Teaching Hrs: <b>NA</b>		Exam Duration: <b>NA</b>	
	Particulars		Hours
Introduction  Meaning, Definition of planning, Imp management, Process of planning  Planning an Event: Client Coord  Understanding ethical issues in event	dination, Objectives ar		50 Hrs
Organizing the event Pre event stage Event committee Components of budget , Site select confirmation Promotion , marketing Advertising, Sponsorship , Focusin Communication, Food arrangements, Planning During event: Resource Participants Management , Media preparedness Post Event Plannin communication.	ction Space requirement of an Event Tools used f ng on basic needs- Tr Legal Compliances. es management, Crow a Management , Reson	cs, Site inspection and or marketing, publicity, ransportation, Housing, d, Attendee comfort, urces Planning , Risk	

- Event Management: A Blooming Industry and an Eventful Career by Devesh Kishore, Ganga Sagar Singh Har-an and Publications Pvt. Ltd. 2012
- Event Management by Swarup K. Goyal Adhyayan Publisher 2009
- Event Management & Public Relations by Savita Mohan Enkay Publishing House 201
- Event Management by Lynn Van Der Wagen Pearson Publication

Course Code: 24MBAP301	Course Title: Internship	
L-T-P: <b>0-0-3</b>	Credit: 3	Contact Hrs: 06 Sessions /week
ISA Marks: <b>100</b>	ESA Marks: <b>NA</b>	Total Marks: 100
Teaching Hrs: <b>NA</b>		Exam Duration: <b>NA</b>

Content	Hrs
Introduction	100
Industry and company overview	
Review of literature	
Objectives	
Research methodology	
Data analysis, Results and Interpretation	
• Conclusion	
Limitation of the project	
Recommendations	

Course Code: 23MBAE311	Course Title: UD	Dianning and Talant As	
	Course Title: HR Planning and Talent Acquisition		
L-T-P-: <b>3-0-0</b>	Credits: <b>3</b>	Contact Sessions: 3 Sessions/week	
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: <b>100</b>	
Teaching Hours: <b>40hrs</b>		Exam Duration: <b>3 hrs</b>	
Particu	ılars		Hours
Module No. 1:Basics of HR Planning Concept, Process, Methods and Techniques: Demand forecasting, Managerial estimates, Trend analysis, Markov Analysis, Utilization analysis, Work Study, Supply forecasting, Inventory analysis, , Balancing supply and demand, Issues of shortage and surplus.			8 hrs
Module No. 2:Recruitment & Selection  Process and Methods of Recruitment Process-Types of Recruitment & Selection  Methods - Competency Based Selection (CBS), Principles and Techniques of Interviewing. Psychometric tests for selection process.			8 hrs
Module No. 3:Talent Procurement and Development Concept of Talent Management, Talent imperatives, Need for Talent Management, Key processes of Talent Management, Scope of Talent Management, and Importance of Talent Management: Role of HR in Talent Management Developing a Talent Management System, Identifying Talent needs, Sourcing Talent, Recruiting process, Developing talent, Deploying Talent, Talent multiplication.			10 hrs
Module No. 4: Talent Engagement  Cost and consequences of talent departure, Diagnosing causing the cause of talent departure, Measuring and Monitoring turnover and retention data, Concept of Talent Engagement, Designing engagement strategies.			7 hrs
Module No. 5:Retention Management Redeployment, Redundancy, Retention, Productivity plan, training plan, Career plan, Succession plan, strategic reward management. Basics of Absenteeism,			7 hrs

• Friga, Paul N. (2009), The McKinsey Engagement, Tata McGraw-Hill, India

Employee Turnover/Attrition and Retention of HR.

- Dessler, G. (1997), Human Resource Management, Prentice Hall, India
- AmritTiwana, The essential Guide to Knowledge Management, Person Education

Course Code : 23MBAE312	Course Title: Indus	trial and Labour Law	
L-T-P-: <b>3-0-0</b>	Credits:3	Contact Sessions: 3 Sessions/week	
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: <b>100</b>	
Teaching Hours: <b>40hrs</b>		Exam Duration: 3 hrs	
Pa	articulars		Hours
Module No. 1: Introduction to Labour Legislations and Regulatory Laws  Meaning and classification of Labour legislations in India. History & Development of Labour Legislations in India. Laws relating to working conditions — Factories Act, Shops & Establishment Act, Contract Labor (Abolition & Regulation) Act, The Plantations Act, The Indian Mines Act, Motor Transport Act, The Special Economic Zones Act, 2005. Construction workers.  Module No. 2: Employment & Service conditions		10 hrs 8 hrs	
Laws relating to employment, service conditions, Employee Relations-Factory Act- The Industrial Disputes Act-1947 Industrial Employment (Standing Orders) Act.			
Module No. 3: Legislations related to Wages & Social Security  Laws relating to Wages-The Minimum Wages Act- The Payment of Wages Act-  Equal Remuneration Act-Payment of Bonus Act. Laws relating to Social Security-  Employees Provident Fund ActPayment of Gratuity Act-		9 hrs	
Module No. 4: Legislation related to social security Employees State Insurance Act 1948. Workmen's Compensation Act 1923.Maternity Benefit Act, Sexual harassment at workplace. The Sexual Harassment of Women at Workplace (Prevention, Prohibition and Redressal) Act, 2013		8 hrs	
Module No. 5: Compliances: Returns and Forms for all labour Legisl Recent Amendments. Recent amendm		r young professionals.	5 hrs

- Bare Acts of the relevant Legislations
- Garg, K.C.; Sharma, Mukesh; Sareen, V.K. (2002). Commercial and Labour Laws. Ludhiana: Kalyani Publishers.
- Kumar H.L.,(2000). Practical Guide to Labour Management. New Delhi: Universal Law Publishing.

Course Code: 23MBAE313	Course Title: Training and Development		
L-T-P-: <b>3-0-0</b>	Credits: 3	Contact Hours: 3 sessions / w	veek
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: 100	
Teaching Hours: <b>40hrs</b>		Exam Duration: 3 hrs	
Content			Hours
Module-1:Learning and Development Learning Process and Training- Learning thro Andragogy, Learning Theories and Learning C	-	· · · · · · · · · · · · · · · · · · ·	6 hrs
Module No. 2: Training: Concept and overview Introduction to Training and Development: Meaning, Importance of Training and Development, Difference between Training and Development. An Overview—Role of training in organisations—Structure of Training Organisations—Training Process Model—Forces influencing the workplace and training—Learning Theories & Training—The Trainer: Roles and competencies of Trainers.			10 hrs
Module No. 3: Training Design and Administration:  Need Assessment –Importance and Process, Implementing Training Programs (Training methods), Technique and Aids, E-learning and Use of Technology in Training.			6 hrs
Module No. 4: Training Methods and Evaluation  Matching training methods with outcomes—Lectures & Demonstrations, Computer-based Training, Online training, Games & Simulations, On-the-Job Training and off-the job Training Methods—Audiovisual Enhancements to Training—Training facilities—Key Areas of Organisational Training: Orientation Training, Diversity Training,  Rationale for Evaluation—Training outcomes—Training Evaluation Design Issues—Types of Evaluation Techniques & Instruments—Costing Training Programmes—Measuring ROI of training programmes, Online evaluation.			
Module No. 5: Contemporary Drives  Career Planning, Succession Planning Management Development – Management Development Implications – Approaches for Management Development – Strategies for Development of Technical Managers, Executives and Future Executives. Potential Appraisal theory			
Reference Books: Agochiya: Every Tariner's Handbook, Sage PuR. L. Graig: Training and Development Handbl. Dayal: Management Training in Organisation D. L. Kirpatrick: Evaluating Training Program	oook, Mc Graw Hill i on, Prentice Hall of	India	

Bhirmani and Seth: Evaluating Management Training and Development, Vision.

Raymond Noe, Employee Training, McGraw Hill

Course Code: 23MBAE314	Course Title: Perf	Course Title: Performance and Compensation Management		
L-T-P-: <b>3-0-0</b>	Credits: 3 Contact Hours: 3 sessions / Week		s / Week	
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	A Marks: <b>50</b> Total Marks: <b>100</b>		
Teaching Hours: 40hrs		Exam Duration: 3 hrs		
Con	tent		Hours	
Module-1:Introduction to performance	e management		6 hrs	
Meaning of Performance, Performance Purposes and Contribution of Perfo Development.		_		
Module No. 2: Performance managem	ent system (PMS)		8 hrs	
Characteristics of an Ideal PMS; Dangers of Poorly Implemented Performance Management System. Performance Management Process- Prerequisites, Execution and Assessment, Performance Review and Performance Standards				
Module No. 3: Methods & techniques of evaluation			10 hrs	
Traditional & Modern Methods of Performance Appraisal – Behaviorally Anchored Rating Scale, MBO, 360 Degree Feedback & Balanced Scorecard. Issues in evaluation: Normalization of Bell Curve; Forced distribution Vs Forced Ranking; Role of Key Result Area(KRA), Key Performance Area (KPA) and Key Performance Indicators (KPIs) in Appraisal.				
Module No. 4: Compensation management  Conceptual Framework of Compensation Management: Concept and Components of Wages, Theories of wages: Subsistence theory, Wage Fund Theory, Marginal Productivity theory, Residual claimant theory, Bargaining theory, Criteria of wage fixation. Methods of Payment, Broad-banding, Executive compensation, Emerging trends of compensation management inIT industries.		10 hrs		
Module No. 5: Wage determination			6 hrs	
Principles of wage and salary administration, Job Evaluation: Concept, Scope, Methods and techniques, Performance based pay systems; Knowledge based pay system, market based pay system, Incentive based pay system, Types of incentive plans, Wage differentials.				
Defended Bardin				

Aguinis, H. (2014). Performance Management (3rd ed.). Pearson India

Newman, J., & Gerhart, B. (2019). Compensation (13th ed.). McGraw Hill.

Rao, T. V. (2004). Performance Management and Appraisal Systems: HR tools for global competitiveness. Sage India.

Varkkey, B., & Dessler, G. (2018). Human Resource Management (15<sup>th</sup> ed.). Pearson India.

Course Code: 23MBAE321	Course Title: Sales a	and Distribution Managemer	nt
L-T-P-: <b>3-0-0</b>	Credits: 3	Contact Sessions: <b>3 Session</b>	s/week
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: <b>100</b>	
Teaching Hours: <b>40 Hrs</b>		Exam Duration: <b>3hrs</b>	
Pa	articulars		Hours
Module No. 1:Introduction to sales managementary, Evaluation, Importance, Personal elementary study of sales organizations, Types of sales organizations.	ll Selling, Emerging Tr	•	8 hrs
Module No. 2: Selling skills, selling strateg Selling and buying Styles, selling skills, Handling customer objections, Follow-u a sales quota, procedure for sales quota. T Recruitment and selection of sales force, To	situations, selling paction. Sales territory	rocess, sales presentation, , meaning, size, designing, Methods of setting quota.	7 hrs
Module No. 3: Sales force motivation and Nature of motivation, Importance, Process Meaning, Types of compensation plans are appraisal process. Sales management international sales management -international strategy.	es and factors in the nd evaluation of sales job: Standard sal	s force by performance and es management process-	7 hrs
Module No. 4: Sales Manager, Sales Perso Role of sales manager and sales people; person, types and characteristics of sales r sales manager and sales person. Selling age net trading, payment system in internet tra by card.	functions of sales n manager and sales pe ents for internet tradi	nanager, functions of sales ople-Time management for ng-net selling, advertising in	9 hrs
Module No. 5: Distribution Management Introduction, need and scope of distribut levels of channels, functions of channel classification of distribution channels, distribution channel strategy, factors affe affecting selection of channel partners.	el partners, channel types of channel	flows, Channel Intensity, intermediaries, designing	9 hrs

- Sales & Retail Management, an Indian perspective by Dr.S.L Gupta, 1/e, Excel Books, 2007.
- Salesmanship and Sales Management-P.K Sahu & K C Raut, 3/e, Vikas PublishingHouse.2003
- Sales Management-Douglas J Dalrymple, William L Crowe-John Wiley & Co.

Course Code: 23MBAE322	Course Title: Integrated	d Marketing Communication	
L-T-P-: <b>3-0-0</b>	Credits: 3	Contact Sessions: 3 Sessions	/week
ISA Marks: 50	ESA Marks: <b>50</b>	Total Marks: <b>100</b>	
Teaching Hours: <b>40</b>		Exam Duration: 3hrs	
	Particulars		Hours
Module No. 1:An Introduction to I Meaning and role of IMC in Marke Introduction to IMC tools – Adver and event sponsorship.	eting process, one voice	communication V/s IMC.	6 hrs
Module No. 2:Understanding com Source, Message and channel facto Hierarchy of effect model, Innovat The standard learning Hierarchy, A Consumer involvement- The Elabor Belding (FCB) Model	rs, Communication respion adoption model, inf	formation processing model, d low involvement hierarchy	8 <b>hrs</b>
Module No. 3:Planning for Market Establishing marcom Objectives a communication objectives, Sales as objectives. Budgeting for marcom marcom budget.	nd Budgeting for Prom marcom objective, DAG	otional Programmes-Setting iMAR approach for setting ad	10 hrs
Module No. 4: Developing the In Planning and development of creat promotion, publicity, event sponsor evaluation of marcom- Types of selection decisions- steps involve Measuring the effectiveness of all F	tive marcom. Creative storships etc. Creative stra appeals and execution ed and information ne	trategies in advertising, sales ategy in implementation and styles. Media planning and eeded for media planning.	10 hrs
Module No. 5: Digital Media & Adv Digital Media, Evolution of Technol and Digital Media, Advertising on D	ology, Convergence of D	•	6 <b>hrs</b>

- Advertising Management, Jaishri Jethwaney & Shruti Jain, Oxford University Press.2012
- Advertising & Promotions: An IMC perspective, Kruti Shah and Alan 'Souza, Tata McGraw Hill.2009
- Advertising Management, Aakar, Batra and Myers, Prentice, 2002

Course Code: 23MBAE323	Course Title: Consumer Be	havior	
L-T-P: <b>3-0-0</b>	Credits: 3	Contact Hrs: 03 hours	/ week
ISA Marks: 50	ESA Marks: <b>50</b>	Total Marks: 100	
Teaching Hrs: 40hrs		Exam Duration: 3hrs	
	Course Content		
	Particulars		Hours
Module 1:			05 hrs
Introduction to Consumer Behav	ior		
Introduction to Consumer Beha why study Consumer Behaviour,	G		
Module 2 :			10 hrs
Factors affecting Consumer Beha	nviour		
Factors influencing Consumer		ces – Culture, Sub	
Culture, Social Class, Reference	e Groups, Family, Internal	Influences – Needs &	
Motivations, Perception, Persona	ılity, Lifestyle, Values, Learnir	ig, Memory, Beliefs &	
Attitudes.			
Module 3			10 hrs
Consumer Decision Making Proc	ess		
Types of consumer decisions,	_		
Recognition -Information Search		chase Selection – Post	
purchase Evaluation, Buying patt	ern in the new digital era.		
Module 4:			10 hrs
Marketing Communication & Co			
1	ocess, Types of Commu	•	
Interpersonal, Impersonal, Persu		-	
Models – Black Box Model - Econ		th model, Pavlovian	
Model Researching Consumer Be	haviour.		
Module 5:			05 hrs
Consumerism		S D (	
Concept of consumerism; Consu		-	
growth of consumerism in India; complaint, Rights of consumers.	Consumer Satisfaction & Dea	alling with consumer	
Reference:			

#### Reference:

Lean. G. Schiffman, <u>Joseph Wisenblit</u>, Consumer Behaviour, Global Edition12thEdition, Pearson Publications, 2019.

Geoffrey P Lantos, Consumer Behavior in Action, Yen Dee Publishing pvt Ltd, 2011. Suja R Nair, Consumer Behaviour in Indian Perspective, Himalaya Publishing House 2009. John A Howard, Consumer Behaviour in Marketing Strategy, Prentice Hall New Delhi Suja R Nair – Consumer Behaviour cases & Texts. Sarkar A Problems of Consumer Behaviour in India, Discovery Publishing House NewDelhi

Course Code: 23MBAE324	Course Title: Internati	onal Marketing Manage	ment
L-T-P-: <b>3-0-0</b>	Credits: 3	Contact Sessions : 3 hrs	s/ week
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: <b>100</b>	
Teaching Sessions: <b>40hrs</b>		ESA Duration: <b>3 Hours</b>	
Course Co	ntent		Hours
Module No. 1. Introduction to International Market Meaning, features, reasons for entering international marketing, driving and maintenance of international marketing decision cultural environment, political, legal and regulate trade barriers, overview of India's foreign trade terms.	ional markets, trends d restraining forces in n, Global economic en ory environment in the	intentional marketing, vironment, social and International market,	9 Hrs
Module No. 2. International marketing strategy  Market entry strategies, selection of markets, pr distribution, promotion strategies) incl. advertising		, decisions, physical	8 Hrs
Module No. 3. Product and Promotion Strategy in The international product and its life cycle, Global positioning of the same brand in different countrie Services in the global economy, Media advertising,	product policy, Global es, Intellectual property	branding and different	8 Hrs
Module No. 4. Pricing for the International Market Key factors in global pricing and methods, Pricing oriented, Export payment methods – L/C, Advance, Dumping and legal aspects.	g policies – Marginal c	• •	7 Hrs
Module No. 5. Distribution and Promotion in Inter	national marketing		8 Hrs

- International Marketing Bhattacharya, Himalaya Publications,
- Global Marketing 10<sup>th</sup> Edition Mark C. Green ,Warren J. Keegan , Published by Pearson (March 19, 2019)

International channel system; direct exports; indirect exports; types of intermediaries; marketing environment and distribution strategies; international logistics. Marketing environment and promotion strategies; major decisions in international marketing communications; communication mix; role of export promotion organisations; trade fairs and exhibitions; personnel selling in international marketing; problems in international marketing communication

 Global Marketing: Foreign Entry, Local Marketing, and Global Management 5th Edition by Johny Johansson (Author)

Course Code: 23MBAE331	Course Title: <b>Secur</b>	ity Analysis and Portfolio
	Management	
L-T-P: <b>3-0-0</b>	Credits: 3	Contact Hrs: 3 Sessions/week
ISA Marks: 50	ESA Marks: 50	Total Marks: 100
Teaching Hrs: 40Hrs		Exam Duration: 3 hrs

reacting this. 40ths		Exam Baration: 3 in 3	
I	Particulars		Hours
Module 1:Introduction to Investment Concepts of investment-characteristic peculation, forms of investment, a marketable financial assets, Foreign Funds (SWFs). Analysis of risk & return, concept of unsystematic risk, business risk, interpurchasing power risk. Measuring Ris	cs and objectives of invertients, lternative investments, Portfolio Investment (Fortfolio Investments of total risk, elements of erest rate risk, market risk	marketable and non PI), Sovereign Wealth risk – systematic and	9 hrs
Module 2:Introduction of fundamental Fundamental analysis, equity valuate technique, Bond characteristics, bond in bonds, rating, yield theories, segme Technical analysis: introduction, the reversals, chart patterns, Eliot wave to	ation, balance sheet ard price, bond yield, Price, entation theory.  The concept of Dow Theory.	nalysis, ratio analysis yield relationship, risk ory, trend and trend	11 hrs
Module 3:Efficient market hypothesi Behavior of market, efficient market h portfolio, portfolios with more than to portfolios, optimal portfolio, Marko model, CAPM, Arbitrage Pricing Theo	nypothesis, portfolio Anal wo securities Portfolio Se witz model, single inde	ysis, return and risk of lection, feasible set of	10 hrs
Module 4: Portfolio Performance, Ev Portfolio revision, meaning and const need and meaning, differential retur other forms.	traints, revision strategie	•	10 hrs

- Kevin S, Portfolio Management, 2nd edition, Prentice Hall.
- Alexander, Sharpe, Bailley, Fundamentals of Investment, Pearson.
- Chandra Prasanna, Investment Analysis and Portfolio Management, 3rd Edition, TMH
- Punithavati Pandyan, Security Analysis and Portfolio Management, Latest edition, Vikas

Course Code: 23MBAE332	Course Title: Risk Ma	nagement	
L-T-P-: <b>3-0-0</b>	Credits: 3	Contact Sessions: 3 Sessions/week	
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: <b>100</b>	
Teaching Hours: <b>40 Hrs</b>		Exam Duration: 3 Hrs	

Teaching Hours: <b>40 Hrs</b>		Exam Duration: 3 Hrs	
Con	urse content		Hours
Module No. 1: Introduction to derivation to risk, types, need for risk risk Identification and evaluation, risk derivatives, forward, futures, options contract.	management system, r	to Derivatives, types of	10 hrs
Module No. 2: Valuation of futures an Futures and forwards, valuation of furmargins, hedging using futures, common and arbitrage.	tures and forwards, bu		10 hrs
Module No. 3:Risk management using Risk management using swaps: Mechar rate swaps, currency swaps, valuation of	nics of interest rate swa	ps, volatility of interest	10 hrs
Module No. 4: Risk management using Risk management using options, option black & scholes model, hedging and Value at Risk.	pricing, option valuat		10 hrs

- Vohra and Bagri, Options and Futures, 2nd edn, TMH.
- John C Hull, Options, Futures and other Derivatives, 6th, Pearson Education.
- S SS Kumar Financial Derivatives PHI.
- Rajiv Srivastava, Derivatives and Risk Management, Oxford University Press.
- Dhanesh Khatri, Derivatives and Risk Management, Macmillan Publishing.
- Sundaram Das Derivatives Principles and Practice TMH

Course Code: 23MBAE335	Course Title: Inter	national Finance Managemer	ıt
L-T-P: <b>3-0-0</b>	Credits: 3	Contact Hrs: 3 sessions/v	veek
ISA Marks: <b>50</b>	ESA Marks: <b>50</b>	Total Marks: 100	
Teaching Hrs: <b>40 Hrs</b>		Exam Duration: <b>03hrs</b>	
Co	ourse Content	•	Hrs
Module No.1: Introduction International financial environment, the ememarket, risk management and wealth maxim risk. Exposure and risk: Classification of exporate and exposure, IBRD (International Bank International Standard Banking Practice  The International Monetary System Introduction, accounting principle entries and corrections methods.	ization, the nature and measure and risk, exchange ra for Reconstruction and De ction, exchange rate regime	rasurement of exposure and te, interest rate, Inflation velopment). Introduction to es, IMF, EMU. Balance of	08
Module No.2: Global financial markets and introduction, domestic and offshore markets Forwards, swaps and interest parity – Introduction, option forwards, Forward Spread Agreements (FEA), forward Exchange Agreements (FEA), forward Currency and Interest rate future -Future continues futures, Hedging and speculation with rate. Currency options – Exchange rate determined to the specific of the state of the specific of the state of th	s, Euro markets, the foreign uction, swaps and deposit greements (FSA), Exchange rd currency market in India ntract and trading process, th interest rate and curren	markets, Interbank forward Rate Agreements (ERA), a. , spot and future prices, cy futures, Negative interest	12
Module No.3: Exposure management Introduction, types of exposure, tools and te management of transactions exposure, mana International practices standardization, Unif	echniques of foreign exchain agement of operating expo	nge risk management, osure, economic exposure.	09
Module No. 4: Short term and long-term bo Short-term borrowing and investment, long- equity investment, the international CAPM, in transaction and operations.	term borrowing in global c		06
Module No. 5: International Capital Budgeti Review of Domestic Capital Budgeting, The A the Parent Firm's Perspective, Risk Adjustme	Adjusted Present Value Mo		05

#### References

- 1. Jeff Madhura, International Financial Management, South-Western
- 2. Prakash G Apte, International Financial Management, 5thedn, TMH
- 3. David K Eiteman, Arthur I Stonehill and Michel H Moffett, Multinational Business Finance, 10thedn, Pearson Education
- 4. Sharan, International Financial Management, Prentice Hall.Shapiro, International Financial M

	Course Title: Adva	nced Financial Management	
L-T-P: <b>3-0-0</b>	Credits: 3	Contact Hrs: 3 sessions/w	eek
ISA Marks: <b>50</b>	ESA Marks: 50	Total Marks: 100	
Teaching Hrs: 40 Hrs		Exam Duration: <b>03hrs</b>	
Co	ourse Content		Hrs
Module 1: Working Capital Management & Working capital management, Sources of (problems on estimation of working capital) and long term). Determination of level of currents	f working capital, Bank to the stimation of the stimation	on and financing (short term	8 Hrs
Module 2: Cash and Receivables and Invent Cash management — Nature and motives Management — Objectives, Credit policies, C — objectives, techniques and problems.	s, Marketable securities,	_	8 Hrs
Module 3: Lease finance and hire purchase	finance		8 Hrs
advantages of Leasing, Contents of a Lease	A		
in leasing, Factors influencing Buy or Borrow  Hire Purchasing: Concepts and features, Hire  Credit sale, Installment sale and Leasing. Re  HP and Leasing)	or Lease Decision. Purchase Agreement, Con	nparison of Hire Purchase with	
in leasing, Factors influencing Buy or Borrow <b>Hire Purchasing:</b> Concepts and features, Hire  Credit sale, Installment sale and Leasing. Re	or Lease Decision. e Purchase Agreement, Coneverse mortgage (Problems	nparison of Hire Purchase with	8 Hrs
in leasing, Factors influencing Buy or Borrow <b>Hire Purchasing:</b> Concepts and features, Hire  Credit sale, Installment sale and Leasing. Re  HP and Leasing)	or Lease Decision. Purchase Agreement, Converse mortgage (Problems  ow statement	nparison of Hire Purchase with	8 Hrs
in leasing, Factors influencing Buy or Borrow  Hire Purchasing: Concepts and features, Hire Credit sale, Installment sale and Leasing. Re HP and Leasing)  Module 4: Cash flow statement and fund flow	or Lease Decision. Purchase Agreement, Converse mortgage (Problems  ow statement  nt (Numerical)  relevance dividend decision icies –stable dividend, stab	nparison of Hire Purchase with related to outright purchase,  n. Walter's & Gordon's model, ole payout and growth, Bonus	8 Hrs